

## Product information letter #166 - Updated version

2026-02-09

# WeOS 5 – Upgrade and Transition Guideline

**New firmware image format:** With the introduction of secure boot products, WeOS now operates on a new firmware image format starting from version 5.22. Significant changes have been made to the WeOS 5 upgrade process, impacting all products.

**Transition requirements:** The only possible transition between the new and old format is:

- From: Latest WeOS 5.21 release (5.21.1 at the time of writing)
- To: Latest WeOS 5.22 release (5.22.3 at the time of writing)

### Important transition requirements:

- The transition also requires that the primary firmware image, secondary firmware image and bootloader firmware image are updated in a single step
- Once the device has been upgraded to the new format, further upgrades can be made to:
  - Individual firmware image (Primary, Secondary firmware image or bootloader)
  - or all images at once

*(please see the release notes of your WeOS release)*

## WeConfig V2 firmware upgrade/downgrade

**Firmware Update Process:** The most straightforward way to update your device's firmware is by utilizing [WeConfig V2](#). This tool streamlines the entire update procedure, ensuring a seamless experience for users. WeConfig can automatically handle any necessary intermediate firmware versions as well as any required Bootloader updates. WeConfig can automatically download the latest firmware as soon as it is available, providing ongoing security and feature enhancements.

## Manual firmware upgrade/downgrade

### Upgrade requirements to WeOS version 5.22:

Any products upgrading to WeOS 5.22 are required to:

- 1) Install the latest WeOS 5.21 version to the primary image
  - a. The device will reboot automatically after installation
- 2) Use the 'upgrade all' command using the latest WeOS 5.22 pkg file
  - a. 'upgrade all' will install the necessary images for Secondary, Bootloader and Primary before rebooting (in that listed order)
- 3) The device is updated to the latest WeOS 5.22 and ready to use



**Downgrade requirements for WeOS 5.22 and above:**

Any products downgrading to an older WeOS version than WeOS 5.22 are required to:

- 1) Install the latest WeOS 5.22 version to the primary image
  - a. The device will reboot automatically after installation
- 2) Use the 'upgrade all' command using the latest WeOS 5.21 pkg file
  - a. 'upgrade all' will install the necessary images for Secondary, Bootloader and Primary before rebooting (in that listed order)
- 3) The device has been downgraded to the latest WeOS 5.21 version and ready to use or ready to be further downgraded

*(please verify how to further downgrade by reading the release notes or contact your technical support team)*

For any further information or assistance please contact your normal Westermo support channel.

Västerås, 2026-02-09

Westermo Product Management