

APPLICATION NOTE 003

# WeConnect

Industrial Remote Access – Made Easy



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# Application Note Network Layout

This Application Note shows how to use the Westermo WeConnect service to access remote sites without having public IP-addresses or any other connectivity servers.

## Background

WeConnect controls exactly which units are allowed to access any resources within a customer network.

It securely interconnects Clients (PCs, Smartphones or Tablets using VPN software) and Nodes (WeOS or MRD VPN routers with connected Device Networks).

Nodes and Clients are placed in WeConnect Secure Networks, the Secure Networks control how Clients and Nodes are allowed to connect to each other.

Both Clients and Nodes use secure SSL VPNs to safely access WeConnect over the unsecure Internet.

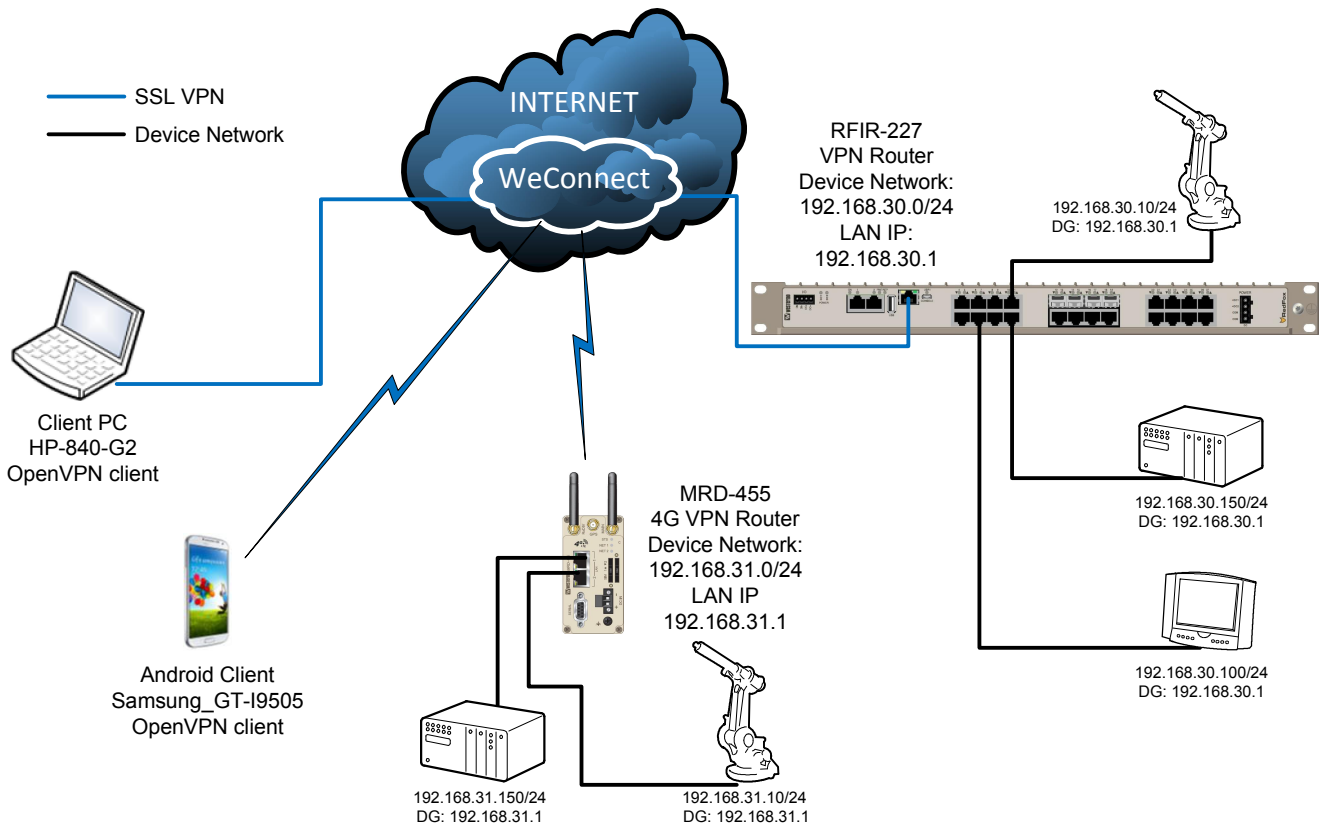
No public IP-addresses are needed on either Clients or Nodes, only an access to Internet is required. This dramatically decreases the risk of unwanted Internet traffic hitting the remote networks.

All WeOS products (with VPN functionality) as well as Westermo MRD 3G/4G and ADSL units can be used with WeConnect.

All configuration in this Application Note is made using WeOS version 4.17.0 and MRD software version 1.7.1.10.B00680.

SSL software OpenVPN client version 2.3.4 for MS Windows 7 64-bit Professional.

Android version 5.0.1, Apple iOS 9 and OpenVPN Connect app version 1.1.16.

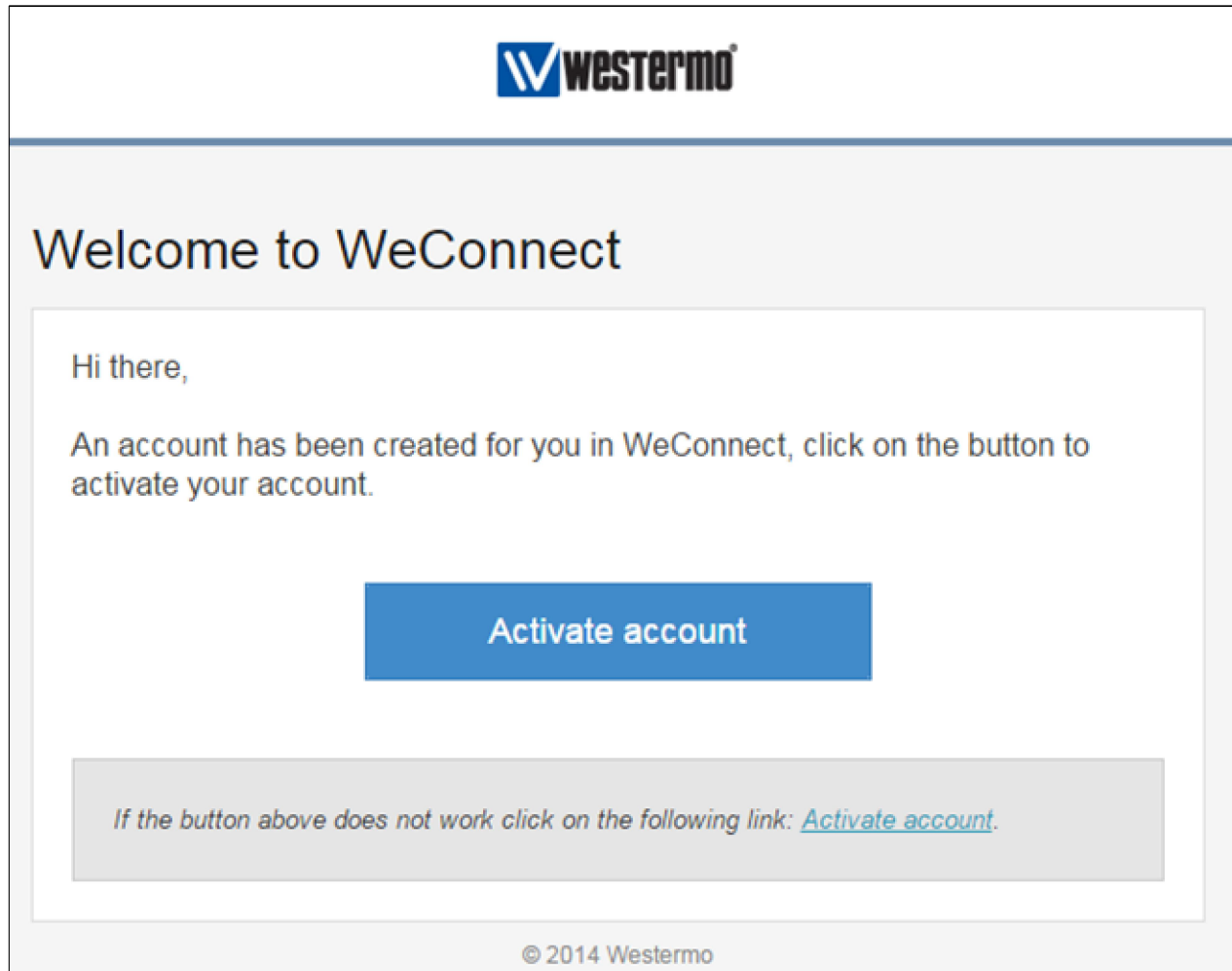


## The WeConnect Portal

### Setup an Account

When a WeConnect account has been ordered an e-mail with an activation link will be sent out.

1. In the e-mail received click the *Activate account* link to get started.



2. Fill in the account form, set a secure password and read through the terms and conditions. Activate the account by clicking Create account.

## Create your account

Welcome to WeConnect, you are just a few steps away from accessing your account, please tell us a little bit about you.

**E-mail**

You can not change your e-mail right now, please sign up first.

**Name**

**Phone**

**Password** [Generate a safe password](#)

Great!

**Confirm password**

I accept the [terms and condition](#) of WeConnect.

[Create account](#)

3. Click sign in to get started.

## Create your account

Your account has now been created, you will now be able to sign in with your email and chosen password.

[Sign in](#)

4. Sign in using the e-mail address and password created for the account.

Login required

**Email address**

**Password**

Keep me signed in

[Sign in](#)

[Forgot your password? >](#)

## Account Administration

The WeConnect portal is located at <https://weconnect.westermo.com>.

When logging in for the first time the user will always be forwarded to the Administration screen as no Secure Network has yet been defined.

After a Secure Network is configured the user will then be directed directly to the status screen of that network after log in.

The screenshot shows the 'Administration' page for a customer named 'WNAT-AppNote' (Customer ID: 1285). The top navigation bar includes the WeConnect logo, the customer name, 'Administration', a '5 tokens left' indicator, and the user name 'Mikael Lindahl'. The main content area is divided into several sections:

- Customer Overview:** Displays '1 TOTAL USERS', '0 SECURE NETWORKS', and '0 B TOTAL DATA RECEIVED'. Below this, it shows '0 B TOTAL DATA SENT' and '0 tokens / month CURRENT TOKEN CONSUMPTION'. An 'Edit customer' link is present with a callout: "Click Edit Customer to change company information."
- Manage Users:** Shows 'Active users (1)' and 'Invited users (0)'. A list of users includes 'Mikael Lindahl' with the role 'Administrator'. An 'Add user' link is highlighted with a callout: "Add users with admin or user rights. This will send out an invitation to the user via e-mail."
- Secure networks:** Features an 'Add secure network' link and a callout: "Create a Secure Network in order to add remote WeOS or MRD Nodes as well as Clients. See next page."
- History:** Displays 'No history for this customer'.
- My distributor:** Lists 'Westermo Head Office'.

An 'Add user' modal window is open, showing the following details:

- Title:** Add user
- Message:** Add a new user to your account, we will send this user an email with information on how to access their account.
- E-mail:** lars.o.eriksson@westermo.se
- Confirmation:** You will receive a email with instructions on how to access your account.
- Role Selection:**
  - User**: Normal user that can see all information related to groups, nodes and clients
  - Administrator**: Administrator that can add and edit groups, nodes and clients
- Buttons:** Cancel, Add user

## WeConnect Secure Network Creation

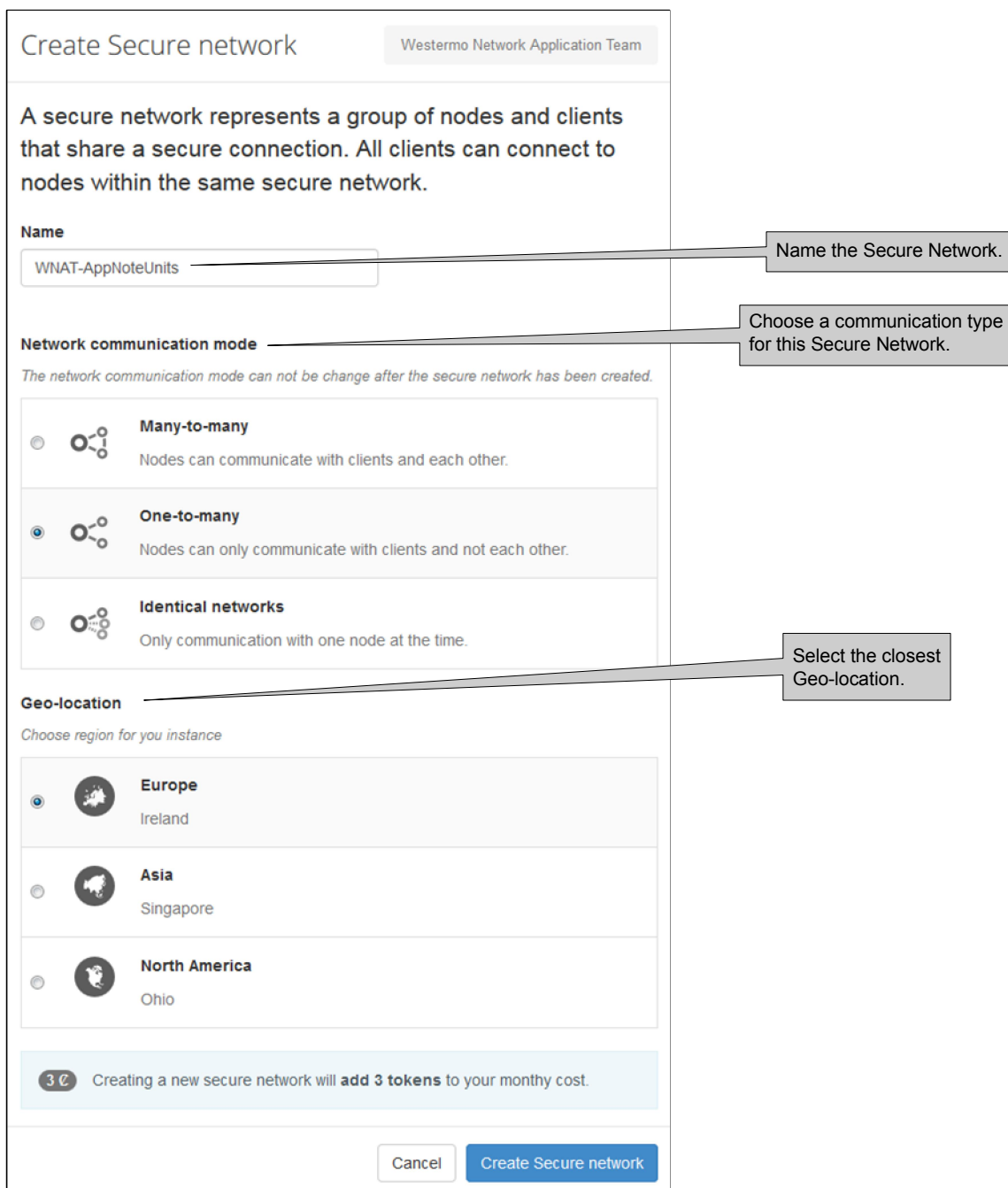
Create a WeConnect Secure Network for the units, Nodes and Clients, that are allowed to communicate with each other.

*Many-to-many* means that the remote sites can communicate with Clients and directly between each other.

In the *One-to-many* scenario the remote sites can not communicate with each other, only with Clients.

With *Identical networks* all Device Networks are able to have the same LAN subnet. Which Device Network to connect to is controlled from the WeConnect Portal.

This Application Note will first show a setup based on a *One-to-many* application (*Many-to-many* is basically the same as *One-to-many*) and then an Identical Networks setup.



The screenshot shows the 'Create Secure network' page. At the top, it says 'Westermo Network Application Team'. Below is a description: 'A secure network represents a group of nodes and clients that share a secure connection. All clients can connect to nodes within the same secure network.'

**Name**  
Input field: WNAT-AppNoteUnits  
Callout: Name the Secure Network.

**Network communication mode**  
*The network communication mode can not be change after the secure network has been created.*

- Many-to-many**  
Nodes can communicate with clients and each other.
- One-to-many**  
Nodes can only communicate with clients and not each other.
- Identical networks**  
Only communication with one node at the time.

**Geo-location**  
*Choose region for you instance*

- Europe**  
Ireland
- Asia**  
Singapore
- North America**  
Ohio

**3 €** Creating a new secure network will add 3 tokens to your monthly cost.

Buttons: Cancel, Create Secure network



The Secure Network will now appear in the Administration view of the WeConnect portal.

**WNAT-AppNote** Administration 5 tokens left Mikael Lindahl

Customer ID: 1285 [Edit customer](#)

2 TOTAL USERS	1 SECURE NETWORKS	0 B TOTAL DATA RECEIVED
0 B TOTAL DATA SENT	0 tokens / month CURRENT TOKEN CONSUMPTION	

### Manage Users

Active users (1) Inviited users (1) [+ Add user](#)

Filter users

Mikael Lindahl	Administrator	<a href="#">Edit</a>
----------------	---------------	----------------------

### History

No history for this customer

History displays a detailed list of events for this account.

### Secure networks

[+ Add secure network](#)

Filter secure networks

STATUS	NAME	
Starting up...	<a href="#">WNAT-AppNoteUnits</a>	<a href="#">Edit</a>

[Refresh](#)

The Secure Network is now created, click the link to start adding Clients and Nodes to the group.

### My distributor

Westermo Head Office

# Adding Clients

Clients are PCs, Smartphones or Tablets running an SSL VPN software that setup a secure connection to WeConnect.

## Add a WeConnect PC Client

Add a Client by clicking *Add client* in the WeConnect portal.

The screenshot shows the WeConnect portal interface. At the top, there is a navigation bar with the WeConnect logo, a home icon, the text 'WNAT-AppNote', 'Administration', '5 tokens left', and a user profile 'Mikael Lindahl'. Below this is a breadcrumb 'WNAT-AppNoteUnits' with a plus sign to add more units. A map of Europe is displayed with various countries labeled. Below the map, there are sections for 'Nodes (0)' and 'Clients (0)'. The 'Clients (0)' section has a '+ Add client' button. A modal window titled 'Create client' is open, showing a form with fields for 'Name' (containing 'HP-840-G2') and 'Description' (containing 'CentralOfficePC'). A callout points to the '+ Add client' button with the text 'Click the link to start adding Clients.' Another callout points to the 'Name' and 'Description' fields with the text 'Name the Client and add a description if needed.' At the bottom of the modal, there is a warning: '1 Creating a new client will add 1 token to your monthly cost.' and buttons for 'Cancel' and 'Create client'.

HP-840-G2

WNAT-AppNote / WNAT-AppNoteUnits

URL to VPN server: **prod211.westermo.com**

Download file    Mobile download

**License key url**

https://weconnect.westermo.com/endpoints/api/certificate/uuid/63470556-f1c0

Download license key

Download OpenVPN – Client for Windows, Linux and Mac OSX

The license key can only be downloaded once, you will not be able to access it again. If you loose the license key you need to regenerate it.

Cancel    Save    Save & Close

Download the ovpn file from the WeConnect portal containing certificates and configurations for the SSL tunnel used by the Client.

The SSL VPN Software can be downloaded from this link.

After the ovpn file has been downloaded click Save & Close.

Skriv in namnet på filen du vill spara...

Mikael Lindahl > Downloads

Organize    New folder

Name    Date modified    Type    Size

No items match your search.

File name: **prod211\_cert1337.ovpn**

Save as type: ovpn File (\*.ovpn)

Save    Cancel

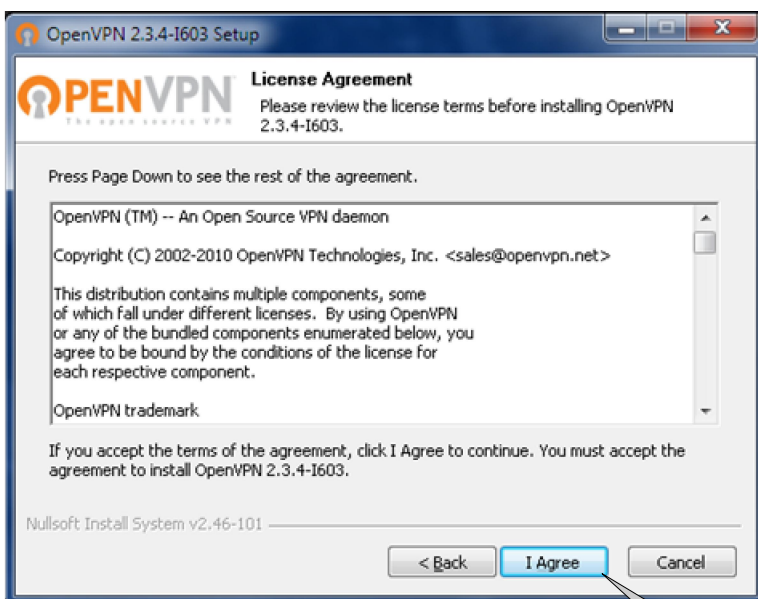
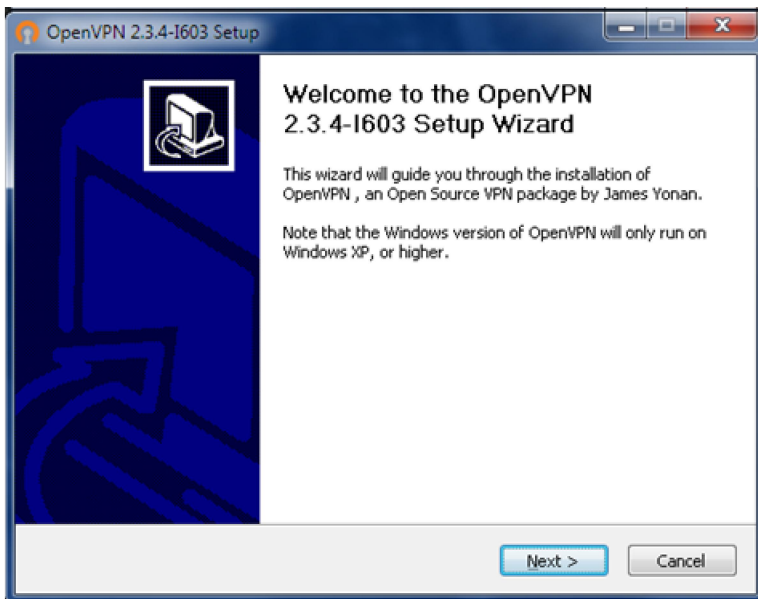
Save the ovpn file in a temporary folder.

Now the Client is added to the WeConnect portal and the configuration and certificates file for a SSL VPN software client is downloaded.

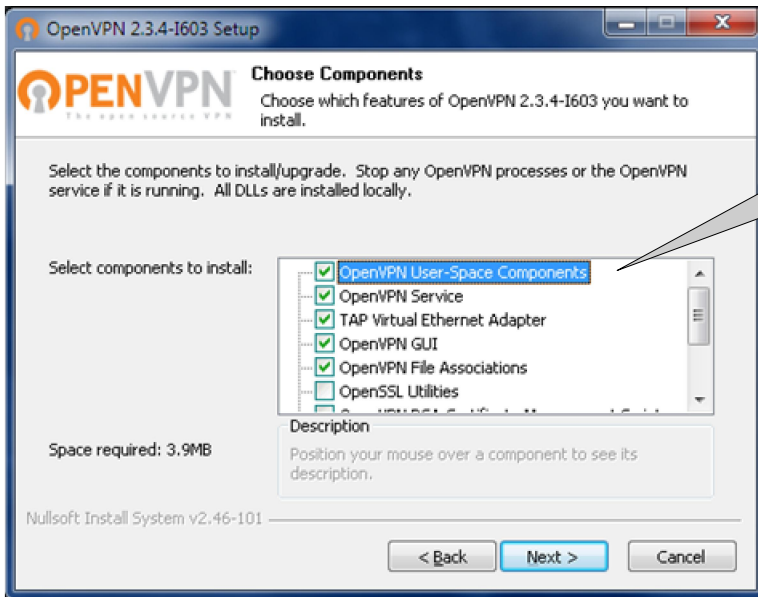
## Configure an SSL VPN Software Client

There are many SSL VPN softwares on the market but this Application Note will show how to connect using the OpenVPN software client.

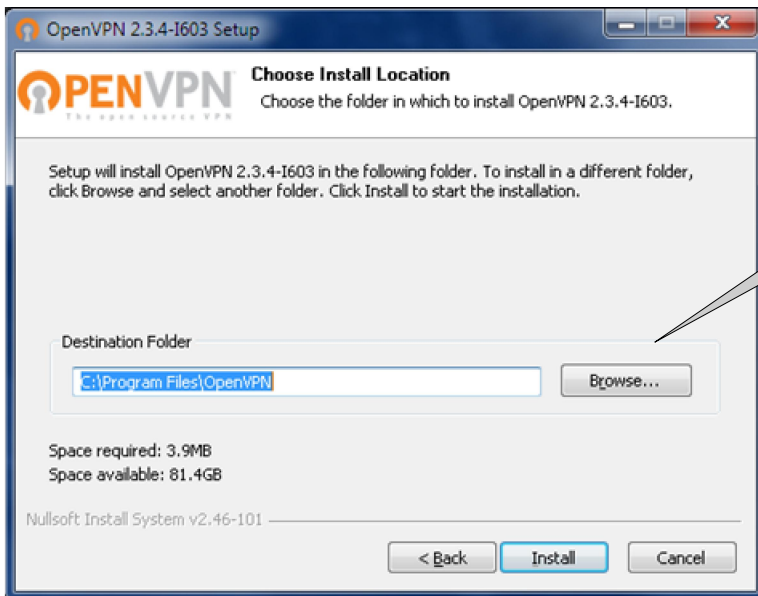
1. Start by downloading the latest client software from the WeConnect Portal (see the previous page) or directly from the OpenVPN homepage:  
<https://openvpn.net/index.php/open-source/downloads.html>
2. Choose the right client version for the PC operating system it shall be run on and install it.



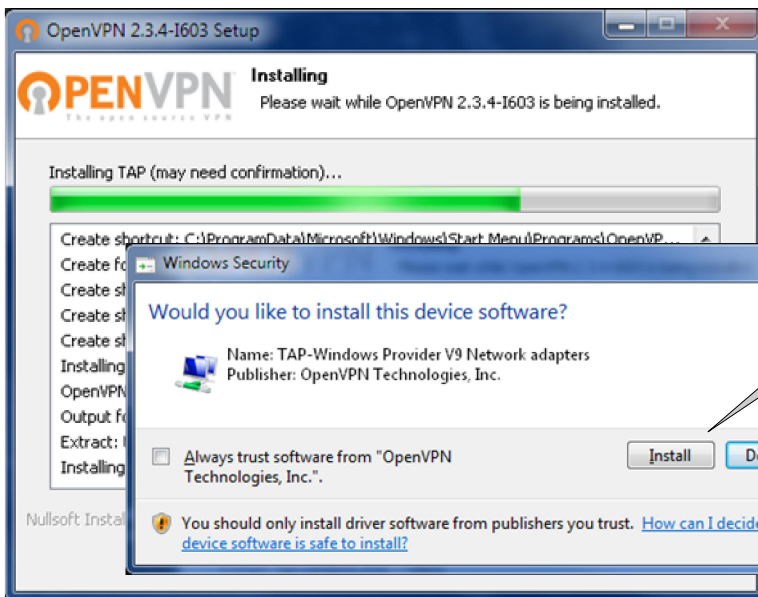
Agree to the License Agreement to continue installing the software.



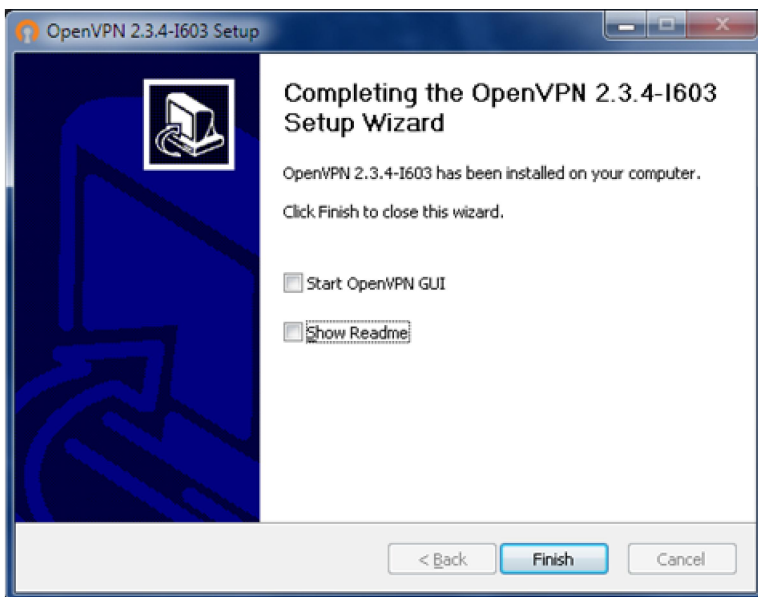
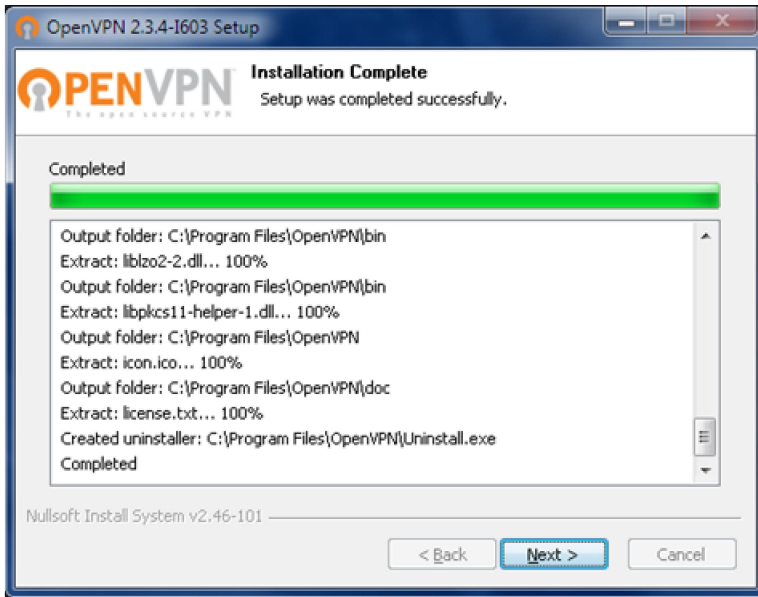
The default settings should be sufficient for most systems otherwise adapt the installed components in this list.



Change installation folder if needed otherwise use the default settings.



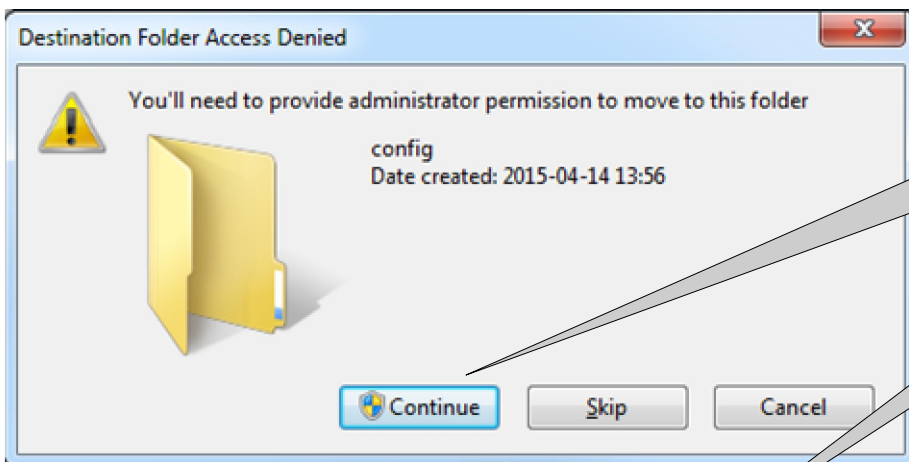
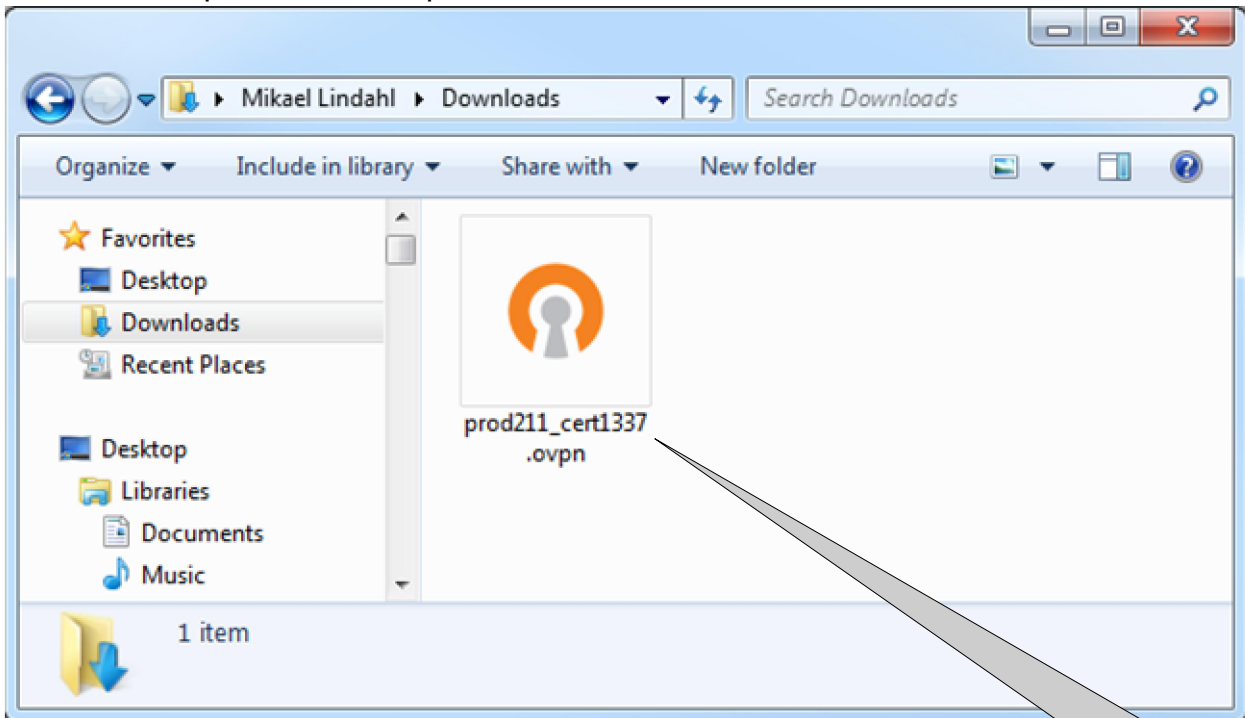
During the installation MS Windows wants confirmation that it is ok to install the TAP interface which is needed for the SSL tunnel. Click Install to proceed.



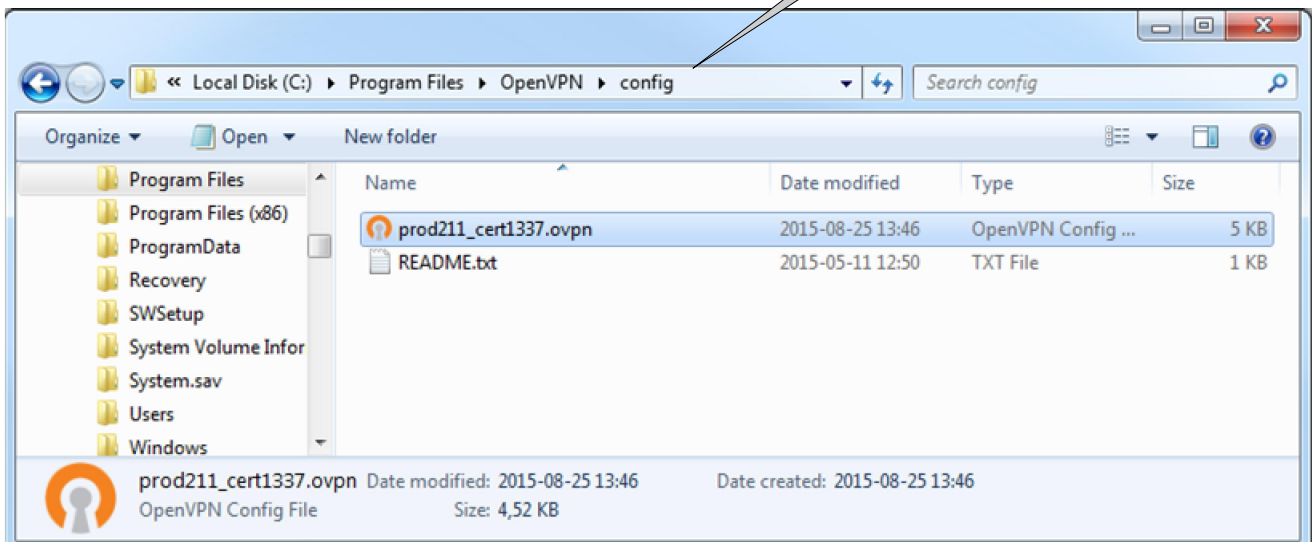
When the installation process has finished an OpenVPN GUI icon will appear on the desktop.



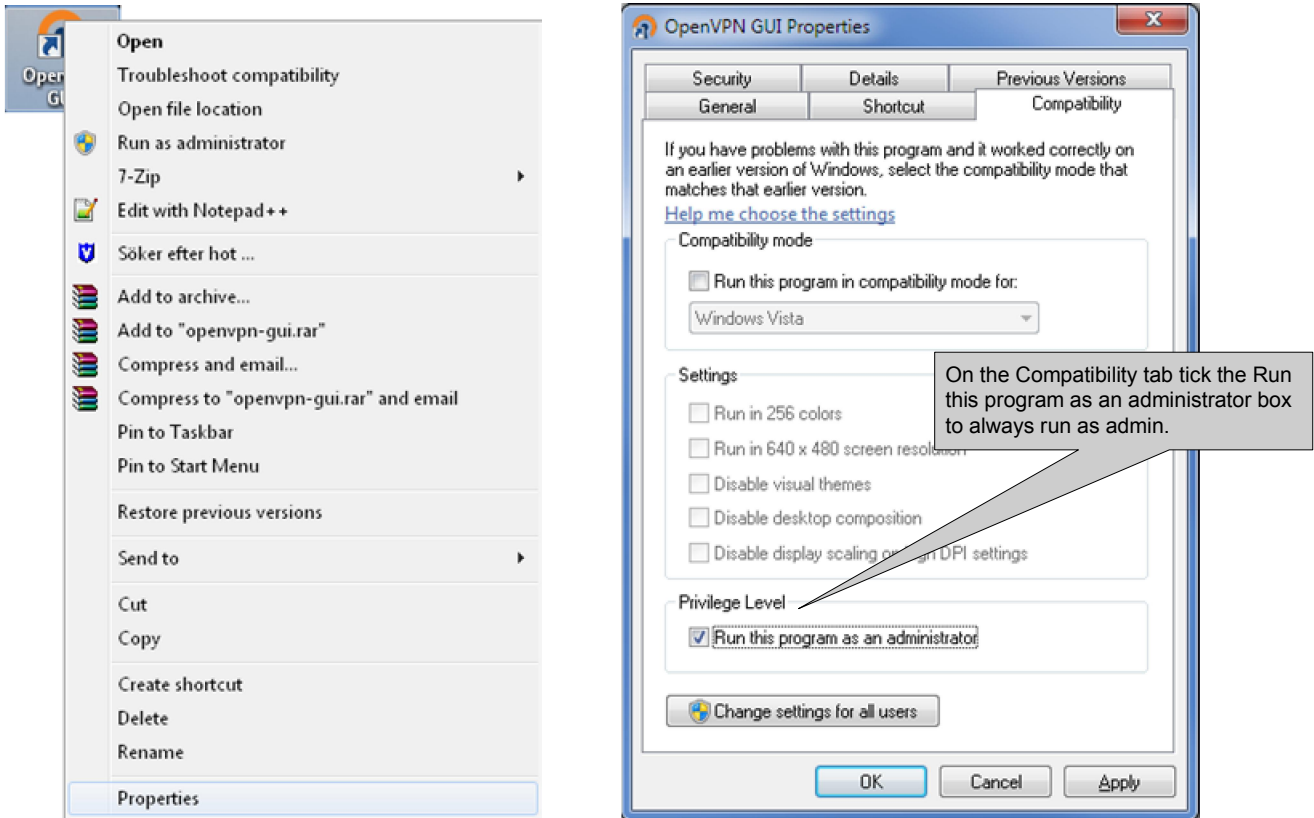
3. Install the ovpn file in the OpenVPN software client.



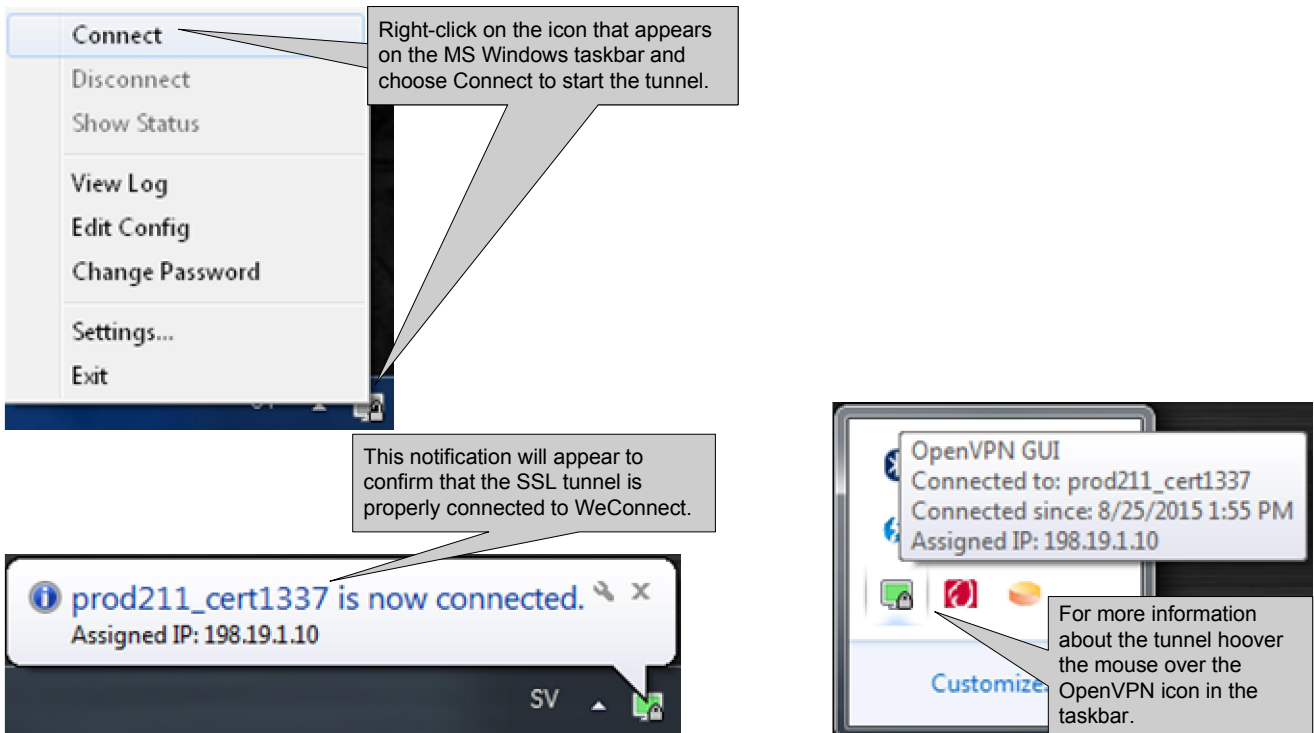
Move the ovpn file to the config folder within the OpenVPN folder. The same location path that was chosen during the installation process, see item 2 of this section. This is an administrator rights folder so click Continue to move the file. The default path for Win 7 64-bit is shown below.



4. The SSL client software must be run as administrator otherwise MS Windows will not allow WeConnect to push out the routes leading to the connected Device Networks. Therefore set administrator rights by right-clicking the OpenVPN GUI icon on the desktop and choose Properties.



5. Start the tunnel by double-click the OpenVPN GUI icon on the desktop.





6. The PC Client is now connected to WeConnect through a secure SSL tunnel. This is visible in the WeConnect portal for the Secure Network the Client belongs to.

**Nodes (0)** + Add node

STATUS	NAME	DATA RECEIVED CURRENT MONTH	DATA SENT CURRENT MONTH
this group is empty			

1-0 of 0 < >

**Clients (1)** + Add client

STATUS	NAME	LAST CONNECTED	DATA RECEIVED CURRENT MONTH	DATA SENT CURRENT MONTH
<span style="color: green;">●</span>	HP-840-G2 – CentralOfficePC	4 minutes ago	0 B	0 B

**Client Events** ↻

1 day 7 days 30 days Max Custom

Today

- VPN Connected Today at 13:56
- VPN Disconnected Today at 13:45

Refresh

● **Online** 5 minutes

Up since 2015-08-25 13:56:01

198.19.1.10  
IP address

[Edit client](#) ✎

1-1 of 1 < >

● **HP-840-G2** pNoteUnits

📄 Edit properties

🔑 License key

🗑️ Remove

**Name**

**Description**

Write something that will help you identify the client, what is the purpose of this client or where is it located?

Cancel Save **Save & Close**

## Add a WeConnect Smartphone or Tablet Client

The Smartphone or Tablet client will have to use the *OpenVPN Connect* app available for both Android and Apple devices.

Start by creating a new Client as shown in the section *Add a WeConnect PC Client*.

Create client WNAT-AppNote / WNAT-AppNoteUnits


A client is any kind of device that you want to give access to your group. Once the client is added you will be able to download the license key. [Learn more](#)

**Name**


**Description**  
  
Write something that will help you identify the client, what is the purpose of this client or where is it located?

**1 €** Creating a new client will add 1 token to your monthly cost.

Instead of using the Download File tab use the Mobile Download tab.

 Samsung\_GT-I9505 WNAT-AppNote / WNAT-AppNoteUnits

URL to VPN server: **prod211.weconnect.westermo.com**



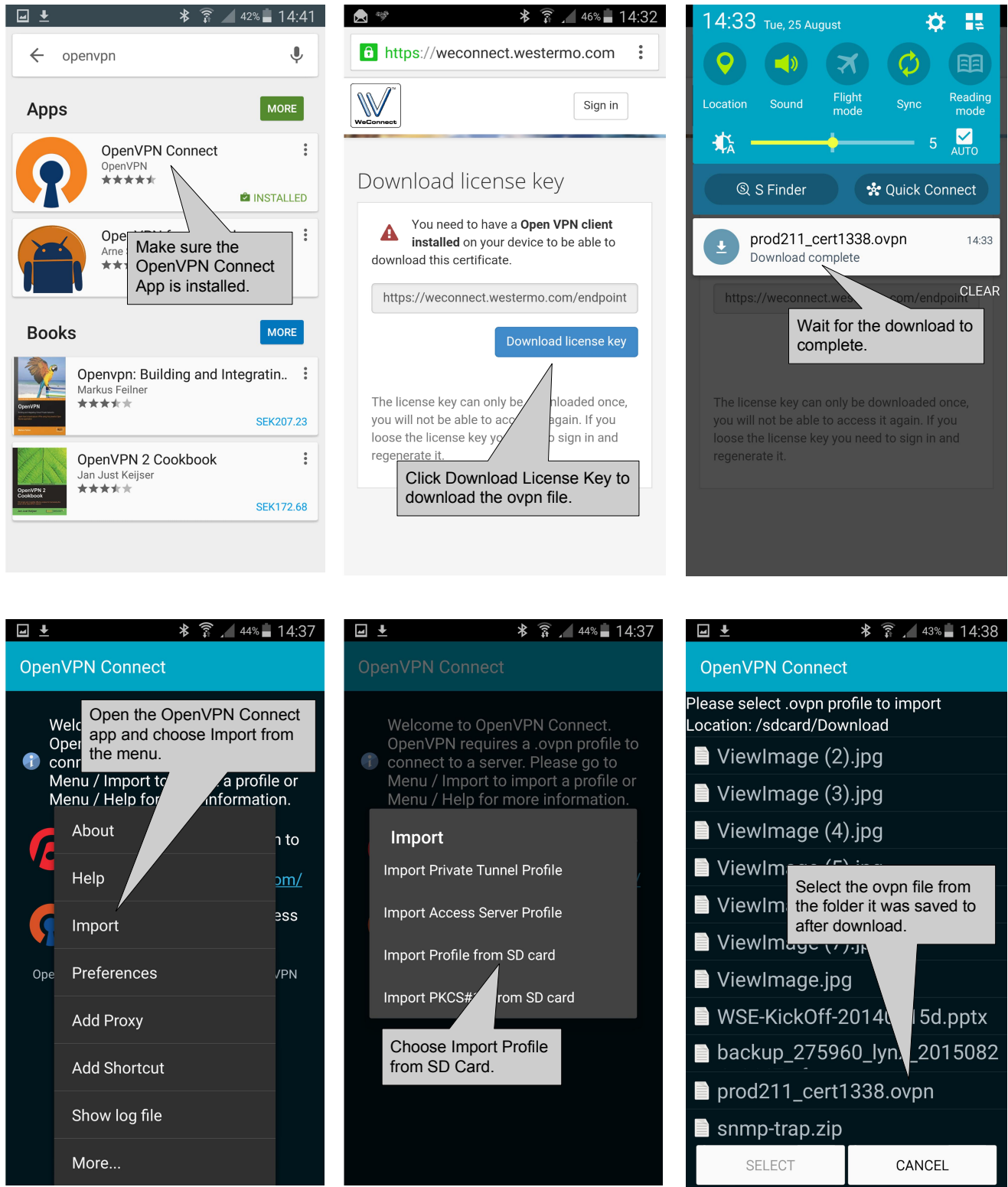
Scan the QR-code to the left on your phone or tablet to start the download.  
**We recommend:**  
[Scan for iOS](#)

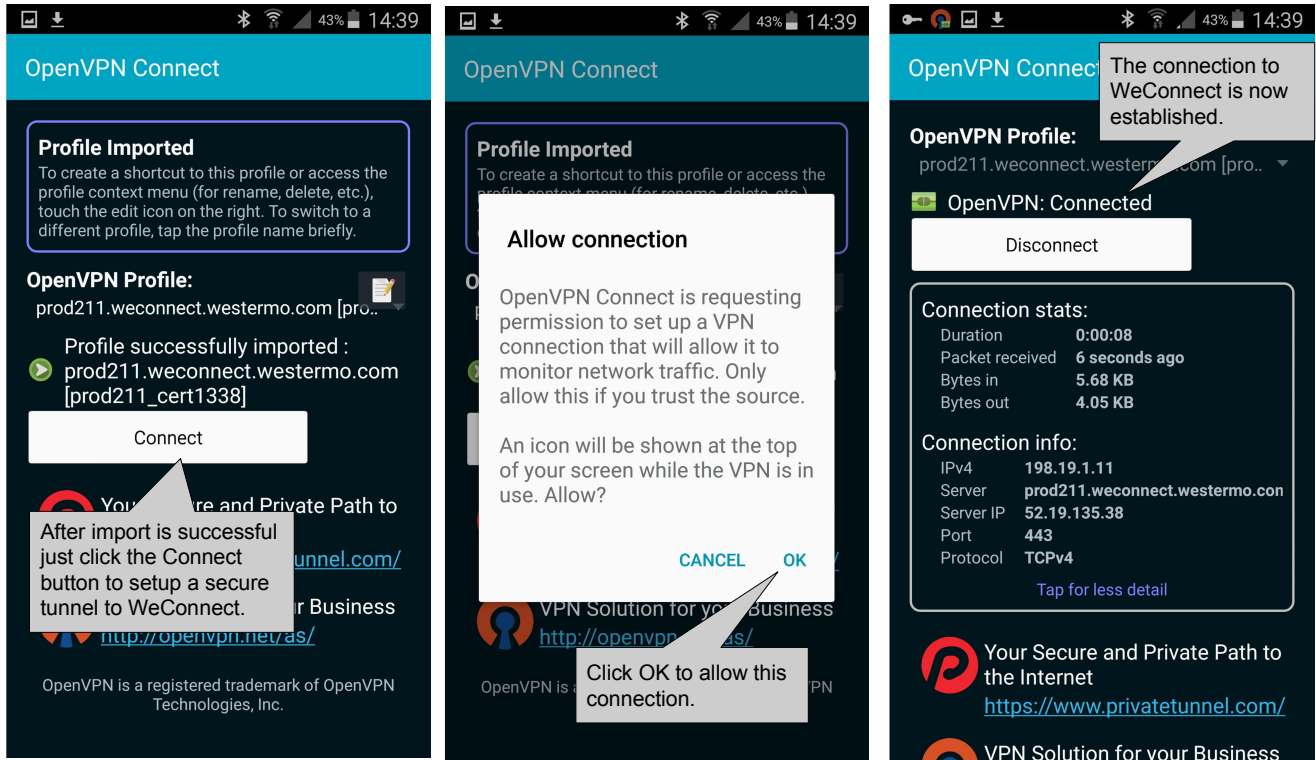
Download the ovpn file from the WeConnect portal by scanning the QR-code.

The license key can only be downloaded once, you will not be able to access it again. If you loose the license key you need to regenerate it.

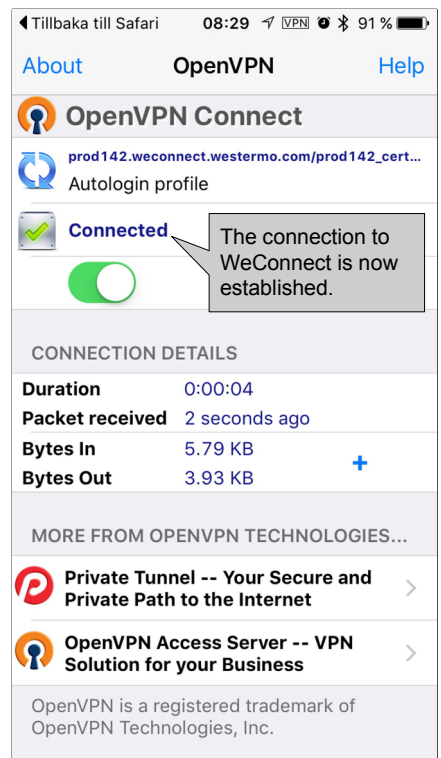
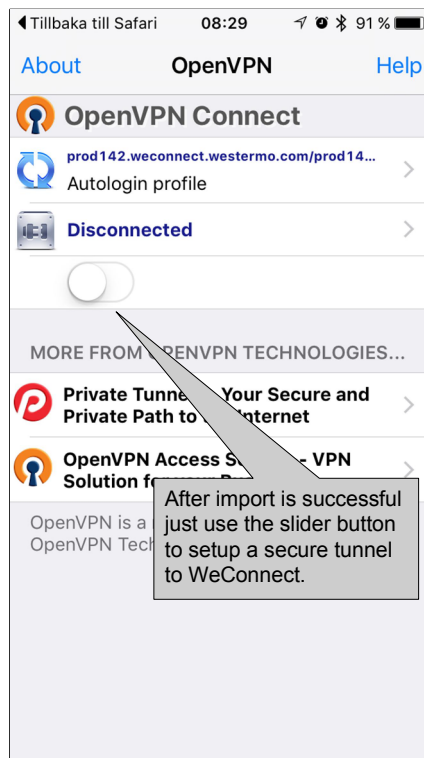
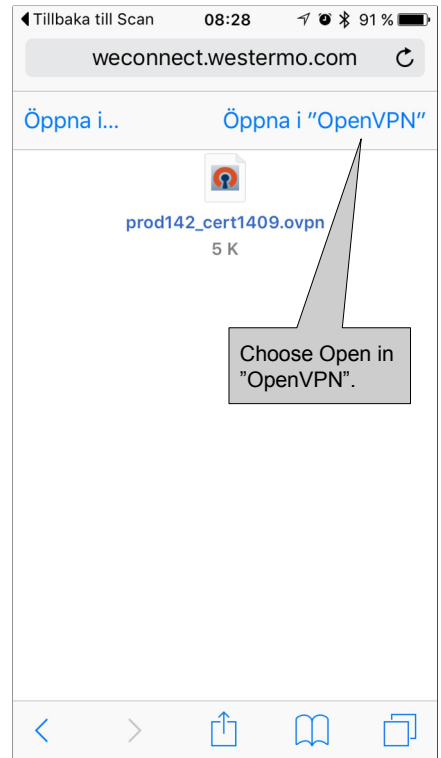
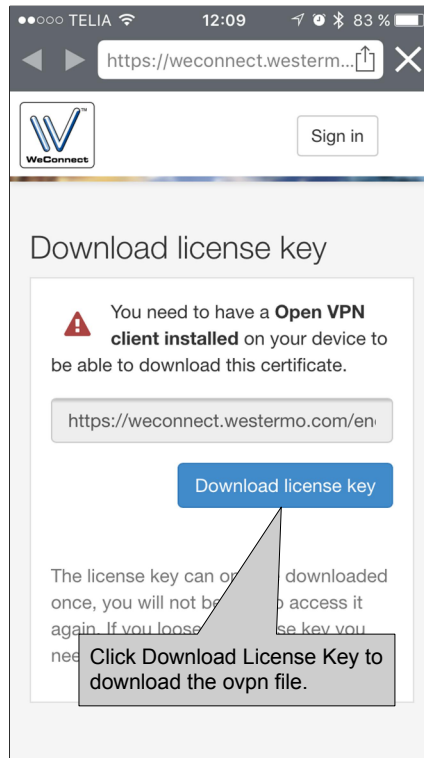
Install the ovpn file received from WeConnect in order to establish a secured connection to the Device Networks.

### Android





iOS

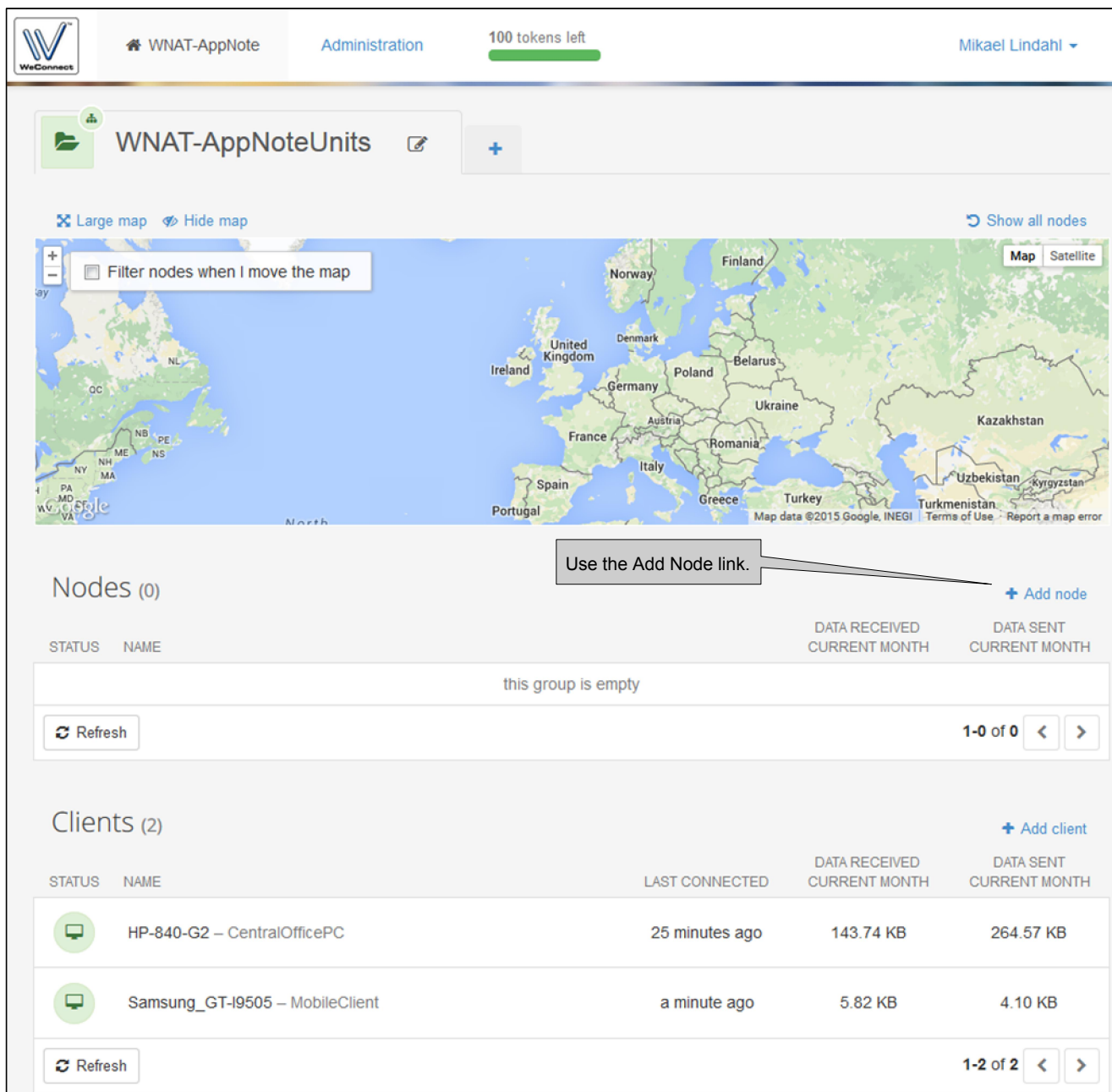


## Adding Nodes

Nodes are network equipment that connects entire networks to WeConnect using SSL VPNs. This Application Note will show what the connection setup looks like for both WeOS and MRD units.

### Add a WeConnect Node

Add a Node by clicking *Add node* in the WeConnect portal.



The screenshot shows the WeConnect portal interface. At the top, there is a navigation bar with the WeConnect logo, a home icon, 'WNAT-AppNote', 'Administration', '100 tokens left', and a user profile 'Mikael Lindahl'. Below this is a breadcrumb 'WNAT-AppNoteUnits' with a plus sign to add more units. A map of Europe is displayed with a 'Filter nodes when I move the map' checkbox and 'Show all nodes' link. Below the map, there are two sections: 'Nodes (0)' and 'Clients (2)'. The 'Nodes (0)' section has a '+ Add node' link, which is highlighted by a callout box with the text 'Use the Add Node link.'. The 'Clients (2)' section shows a table with two entries: 'HP-840-G2 - CentralOfficePC' and 'Samsung\_GT-I9505 - MobileClient'.

STATUS	NAME	LAST CONNECTED	DATA RECEIVED CURRENT MONTH	DATA SENT CURRENT MONTH
	HP-840-G2 - CentralOfficePC	25 minutes ago	143.74 KB	264.57 KB
	Samsung_GT-I9505 - MobileClient	a minute ago	5.82 KB	4.10 KB

Create node WNAT-AppNote / WNAT-AppNoteUnits

Add a new node to be able to track and monitor your node. Once the node is added you will be able to download the license key. [Learn more](#)

Name

Description

Write something that will help you identify the node, what is the purpose of this node or where is it located?

**1** Creating a new node will add 1 token to your monthly cost.

Name the Node and add a description if needed.

### Autoprovisioning

Autoprovisioning is the preferred way of adding Nodes to WeConnect as it automatically makes sure that the setup is correct.

**Please Note!** Autoprovisioning is only supported for Nodes with WeOS versions from **4.21.1**, so please make sure that the Node has at least this WeOS version.

If it is not possible to upgrade the Node, Manual download must be done, see page 27.

When using Autoprovisioning the Node will automatically download and install the required certificates and make the configuration changes necessary for the Node to be able to access WeConnect.

RFIR-227-F4G-T7G-DC WNAT-AppM

URL to VPN server: prod211.w

Autoprovisioning  Manual download

**Enter this code in your Westermo device to start autoprovisioning.**

secure network code	one time password
voUL2g2P	333944

The license key can only be downloaded once, you will not be able to access it again. If you loose the license key you need to regenerate it.

**Please Note!**  
The Manual Download tab is for WeOS versions prior to 4.21.1 only. This setting requires manual configuration of the entire Node as described on page 27 and onward

Use the Autoprovisioning tab.

Insert the Secure Network Code and One Time Password in the WeConnect settings of the Node. See next page.

## Prepare WeOS Units for Autoprovisioning

1. Start by creating the VLANs needed, one for the WAN side (VLAN 3) and one for the LAN side (VLAN 1 already created by default).

*Configuration -> VLAN -> VLANs.*



The screenshot shows the 'VLANs' configuration page in WeOS v4.17.0. The left sidebar shows the navigation menu with 'VLANs' selected under 'Configuration'. The main area displays a table of VLANs:

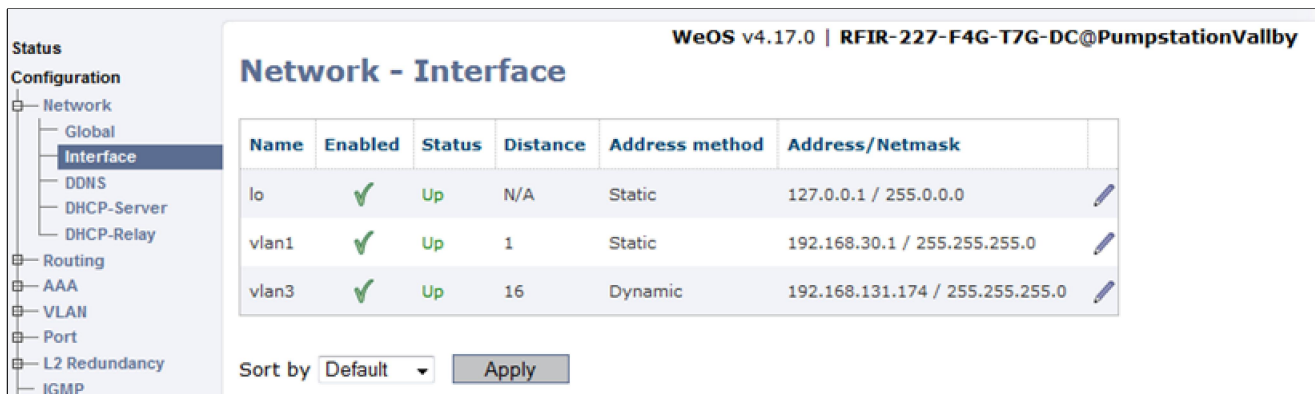
VID	Name	Enabled	Status	Prio	IGMP	Interface	Port(s)		
							Tagged	Untagged	Dynamic
1	vlan1	✓	Up	=	✓	vlan1		eth 1-2, 4-27	
3	vlan3	✓	Down	=	=	vlan3		eth 3	

Below the table is a 'New VLAN' button.

2. Then setup IP-addresses to turn the VLANs into layer 3 interfaces.

*Configuration -> Network -> Interface.*

**Please Note! Do not use the 198.18.0.0/16 or 198.19.0.0/16 networks as LAN addresses as these are used by WeConnect.**



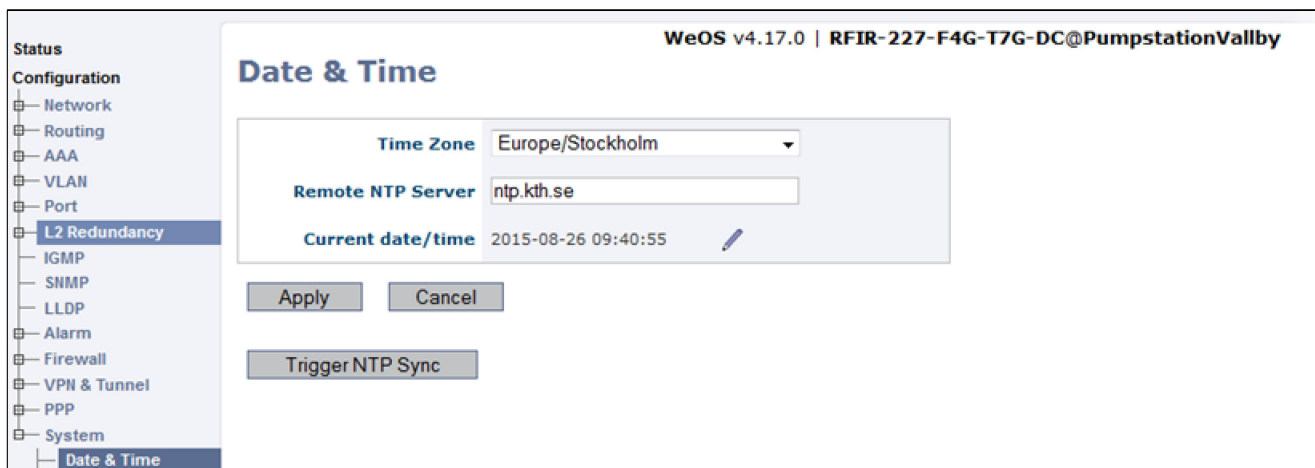
The screenshot shows the 'Network - Interface' configuration page in WeOS v4.17.0. The left sidebar shows the navigation menu with 'Interface' selected under 'Network'. The main area displays a table of interfaces:

Name	Enabled	Status	Distance	Address method	Address/Netmask
lo	✓	Up	N/A	Static	127.0.0.1 / 255.0.0.0
vlan1	✓	Up	1	Static	192.168.30.1 / 255.255.255.0
vlan3	✓	Up	16	Dynamic	192.168.131.174 / 255.255.255.0

Below the table is a 'Sort by' dropdown menu set to 'Default' and an 'Apply' button.

3. Set the correct time for the Node, this is necessary for the certificates to function properly. NTP synchronization is preferred.

*Configuration -> System -> Date & Time.*



The screenshot shows the 'Date & Time' configuration page in WeOS v4.17.0. The left sidebar shows the navigation menu with 'Date & Time' selected under 'System'. The main area displays the following configuration fields:

- Time Zone:** Europe/Stockholm
- Remote NTP Server:** ntp.kth.se
- Current date/time:** 2015-08-26 09:40:55

Below the fields are 'Apply' and 'Cancel' buttons, and a 'Trigger NTP Sync' button.



4. Activate the Autoprovisioning function by going to the WeConnect instance in the WeOS menu.

**Changes successfully applied.** WeOS v4.17.0 | RFIR-227-F4G-T7G-DC@PumpstationVallby

### WeConnect

WeConnect allows secure remote access to both the network behind the WeOS devices and the devices themselves. WeConnect solves the complexity of managing VPNs over the internet.

With WeConnect users can easily and securely connect to any IP-device on the network using their normal PC, smartphone or tablet.

If you do not yet have an account, contact your local Westermo reseller or visit [weconnect.westermo.com](http://weconnect.westermo.com) for further information.

Note: In order to use WeConnect you have to have an internet connection on a separate VLAN and the correct time must be set.

**Current Time** Wed Aug 26 09:44:33 2015

**Internet connectivity** ✔ Ok

**Local Interfaces** vlan1

**Secure Network Code** voUL2g2P

**One Time Password** 333944

*Callouts:*

- If more interfaces/subnets should be announced to WeConnect from this Node, add those interfaces here.
- First check that the WeOS Node has Internet access and that the clock is properly set.
- Then add the Secure Network Code and the One Time Password received from the WeConnect Portal.
- Start Autoprovisioning by clicking the Setup button.

### 5. Please Note!

Remember to enable the firewall to protect the WAN Interface of the Node.  
 When the firewall is enabled the traffic to and from the SSL tunnel must be allowed.  
*Configuration -> Firewall -> Packet Filter.*

**Changes successfully applied.** WeOS v4.17.0 | RFIR-227-F4G-T7G-DC@PumpstationVallby

### Packet Filter Rules

**Default Forward Policy** Drop

**Filter Rules Enabled** Yes

select	Order	Active	Policy	Interface		Source	Destination		Protocol	Log
				In	Out	Address(es)	Address(es)	Port		
<input type="checkbox"/>	1	✔	allow	lo					icmp	<input type="checkbox"/>
<input type="checkbox"/>	2	✔	allow	ssl253					icmp	<input type="checkbox"/>
<input type="checkbox"/>	3	✔	allow	vlan1					icmp	<input type="checkbox"/>
<input type="checkbox"/>	4	✔	allow	ssl253	vlan1				ANY	<input type="checkbox"/>
<input type="checkbox"/>	5	✔	allow	vlan1	ssl253				ANY	<input type="checkbox"/>

**Selected rules**

Select All

*Callout:* Add these two filter rules to allow traffic to and from the SSL tunnel, ssl253, and the internal LAN subnet, vlan1.

6. Done!

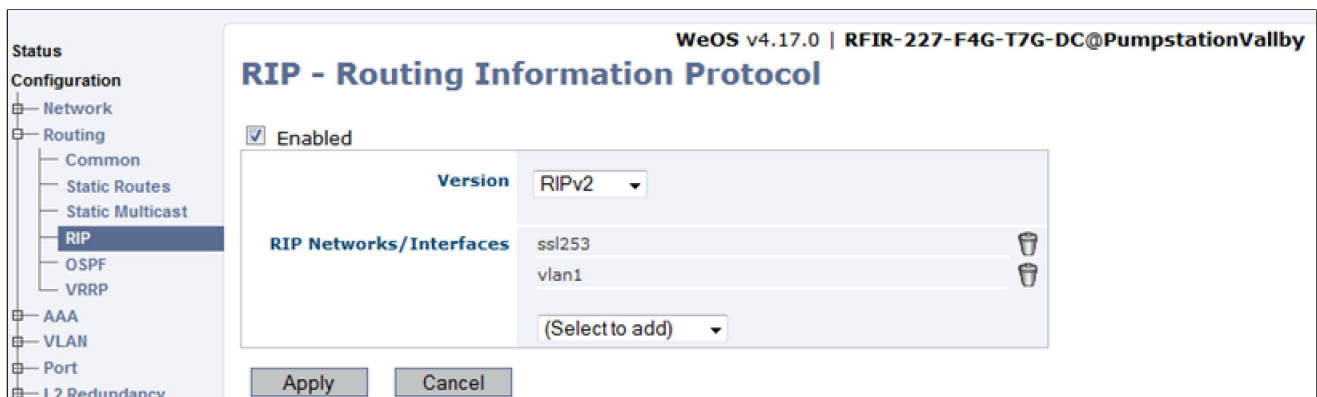
The Node will now automatically download and install the certificates needed and configuration settings for the SSL VPN tunnel from the WeConnect Provisioning Server. It will also configure the appropriate routing using RIPv2 to announce the Device Network(s) to WeConnect.



**SSL VPN**

WeOS v4.17.0 | RFIR-227-F4G-T7G-DC@PumpstationVallby

ID	Enabled	Description	Mode	Pool/Peer
253	<input checked="" type="checkbox"/>	WeConnect	Client	prod211.weconnect.westermo.com



**RIP - Routing Information Protocol**

WeOS v4.17.0 | RFIR-227-F4G-T7G-DC@PumpstationVallby

Enabled

Version: RIPv2

RIP Networks/Interfaces:

- ssl253
- vlan1

(Select to add)



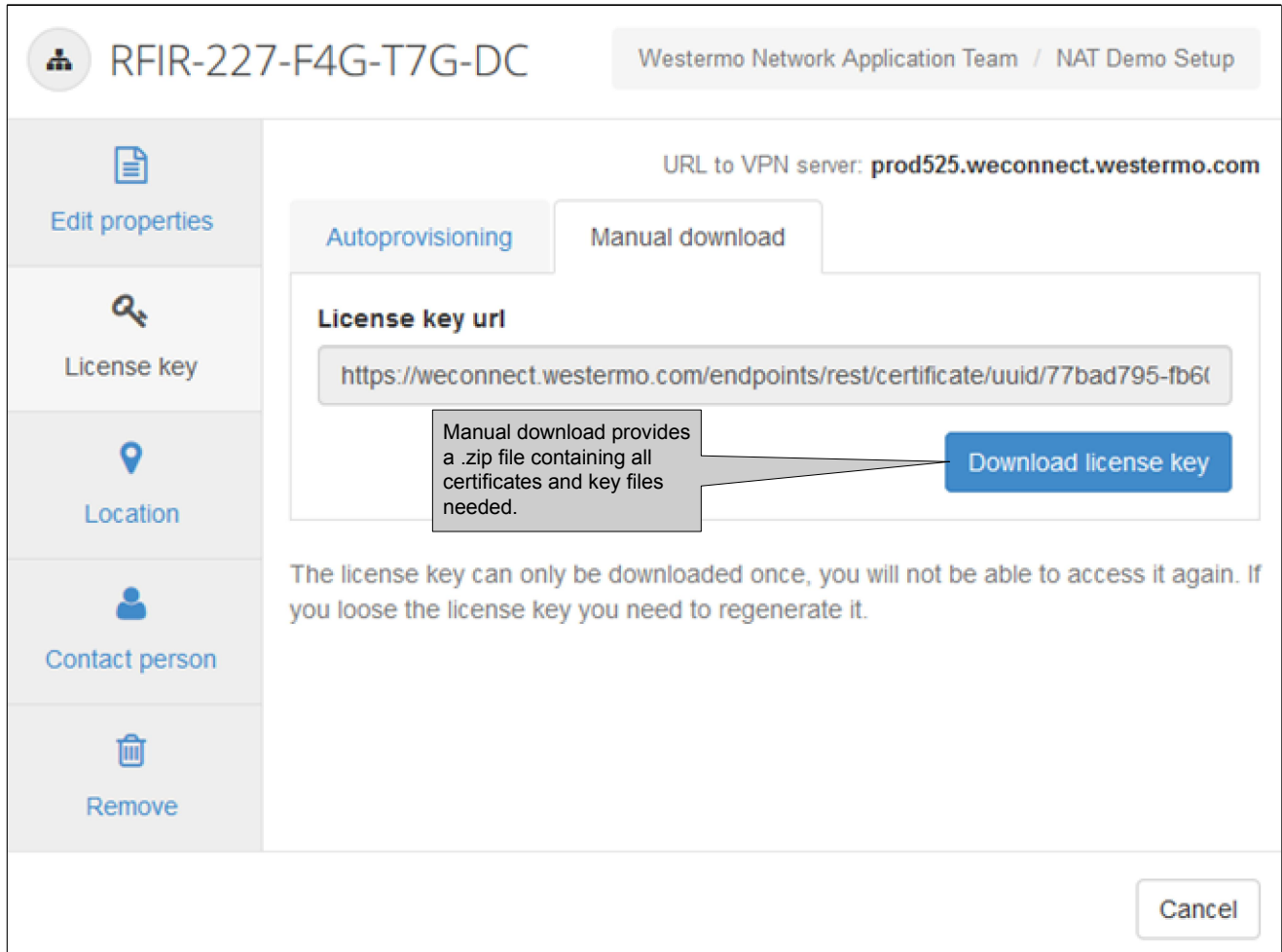
**Certificates Management**

WeOS v4.17.0 | RFIR-227-F4G-T7G-DC@PumpstationVallby

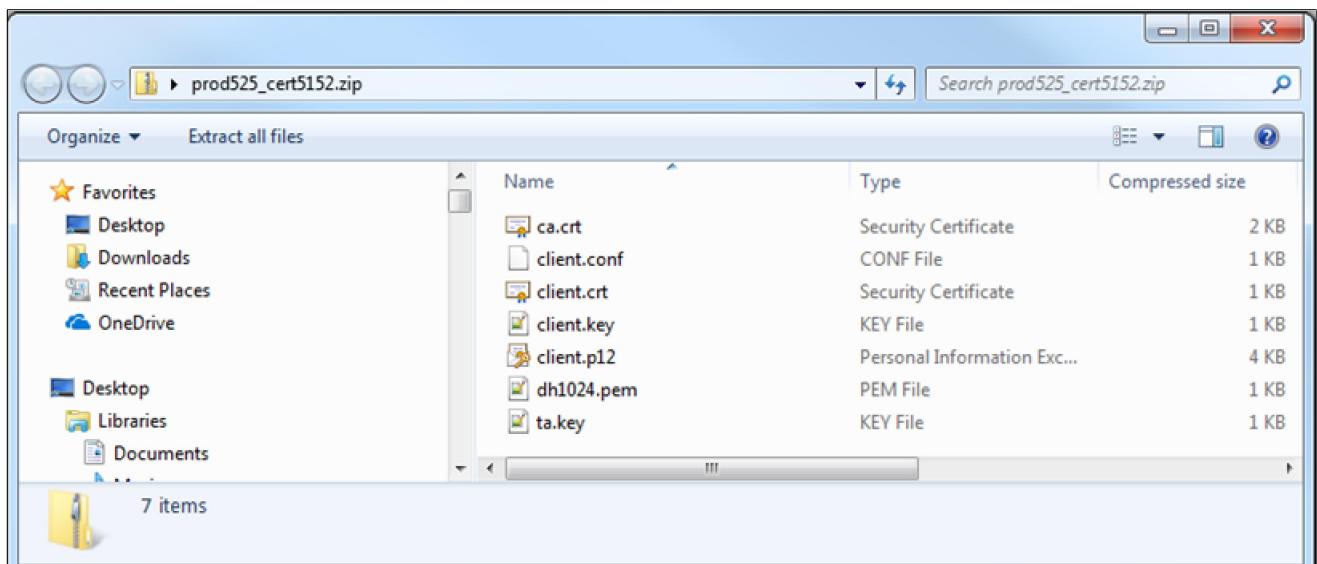
Type	Label	Common Name (CN)	Expires
Public	WeConnect	prod211_cert1343	Aug 26 07:46:23 2025 GMT
CA	WeConnect	connect	Feb 22 15:54:04 2024 GMT
Private	WeConnect		
OpenVPN	WeConnect		

## Manual Configuration (WeOS Versions Older than 4.21.1)

1. Start by downloading the certificates manually by clicking Download license key.



2. Extract the .zip file into a temporary folder.



3. Create the VLANs needed, one for the WAN side (VLAN 3) and one for the LAN side (VLAN 1 already created by default).

Configuration -> VLAN -> VLANs.



The screenshot shows the 'VLANs' configuration page in WeOS v4.17.0. The left sidebar shows the navigation menu with 'VLANs' selected under 'VLAN'. The main content area displays a table of VLANs:

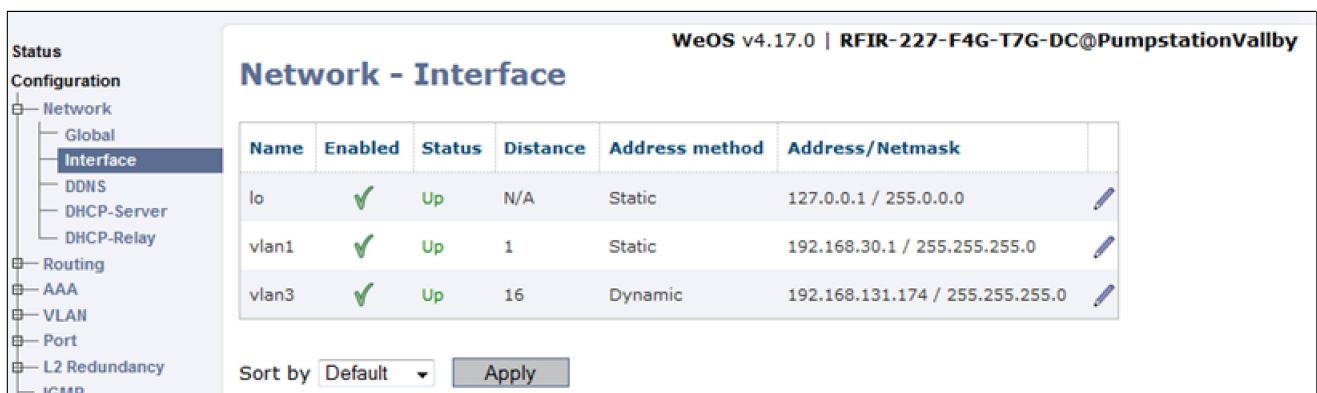
VID	Name	Enabled	Status	Prio	IGMP	Interface	Port(s)		
							Tagged	Untagged	Dynamic
1	vlan1	✓	Up	—	✓	vlan1		eth 1-2, 4-27	
3	vlan3	✓	Down	—	—	vlan3		eth 3	

Below the table is a 'New VLAN' button.

4. Then setup IP-addresses to turn the VLANs into layer 3 interfaces.

Configuration -> Network -> Interface.

**Please Note! Do not use the 198.18.0.0/16 or 198.19.0.0/16 networks as LAN addresses as these are used by WeConnect.**



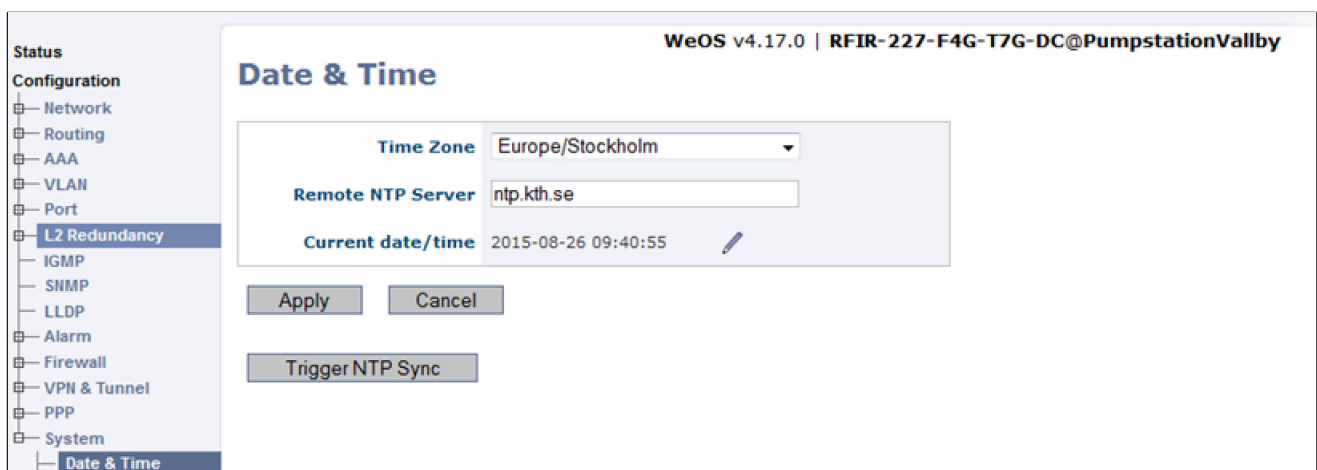
The screenshot shows the 'Network - Interface' configuration page in WeOS v4.17.0. The left sidebar shows the navigation menu with 'Interface' selected under 'Network'. The main content area displays a table of interfaces:

Name	Enabled	Status	Distance	Address method	Address/Netmask
lo	✓	Up	N/A	Static	127.0.0.1 / 255.0.0.0
vlan1	✓	Up	1	Static	192.168.30.1 / 255.255.255.0
vlan3	✓	Up	16	Dynamic	192.168.131.174 / 255.255.255.0

Below the table is a 'Sort by' dropdown menu set to 'Default' and an 'Apply' button.

5. Set the correct time for the Node, this is necessary for the certificates to function properly. NTP synchronization is preferred.

Configuration -> System -> Date & Time.



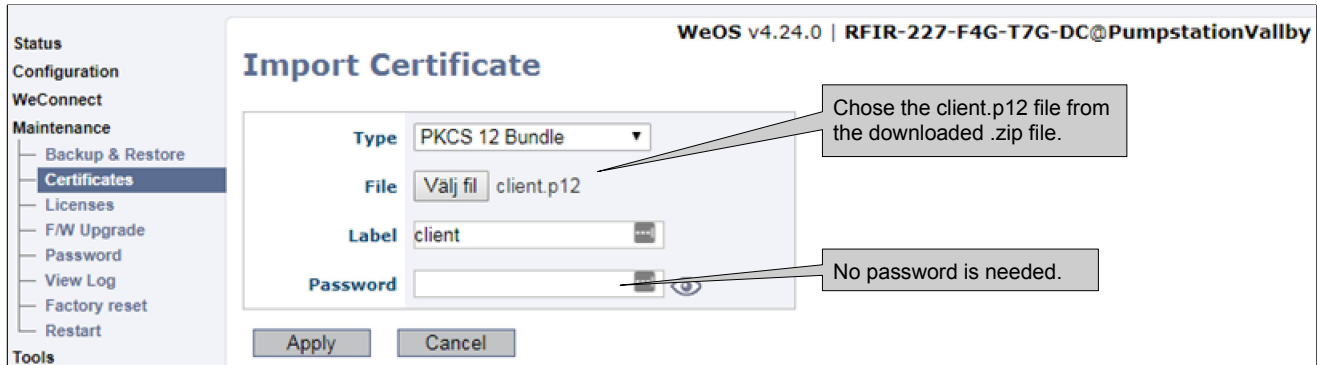
The screenshot shows the 'Date & Time' configuration page in WeOS v4.17.0. The left sidebar shows the navigation menu with 'Date & Time' selected under 'System'. The main content area displays the following configuration fields:

- Time Zone:** Europe/Stockholm
- Remote NTP Server:** ntp.kth.se
- Current date/time:** 2015-08-26 09:40:55

Below the fields are 'Apply' and 'Cancel' buttons, and a 'Trigger NTP Sync' button.

6. Upload the PKCS 12 Certificate bundle from the downloaded .zip file.

*Maintenance -> Certificates -> Import.*



Import Certificate

Type: PKCS 12 Bundle

File: Valj fil client.p12

Label: client

Password: [Empty]

Apply Cancel

Chose the client.p12 file from the downloaded .zip file.

No password is needed.

7. Upload the TLS Auth file by selecting OpenVPN static key file in the Type drop down.

*Maintenance -> Certificates -> Import.*



Import Certificate

Type: OpenVPN static key file

File: Valj fil ta.key

Label: ta

Apply Cancel

Chose the ta.key file from the downloaded .zip file.

8. The SSL tunnel settings can be found in the client.conf file of the downloaded .zip file.

These settings are added to the WeOS configuration on the next page.



```
client.conf
1 client
2 dev tun
3 proto udp
4 remote prod525.weconnect.westermo.com 1194
5 persist-key
6 persist-tun
7 ca ca.crt
8 dh dh1024.pem
9 cert client.crt
10 key client.key
11 verb 3
12 cipher AES-256-CBC
13 key-direction 1
14 tls-auth ta.key
```

9. Configure the SSL VPN tunnel that provides access to WeConnect.  
 Configuration -> VPN & Tunnel -> SSL.

**WeOS v4.24.0 | RFIR-227-F4G-T7G-DC@PumpstationVallby**

### Create New SSL

**General**

- ID:** 0
- Enabled:**
- Description:** Manual WeConnect Tunnel
- Mode:**
  - Server
  - Client

**Network**

- Type:** Layer2 (Bridged)
- Protocol:** UDP
- Port:** 1194
- Outbound Interface:** Default Gateway
- Remote peer:** prod525.weconnect.westermo.com
- Pull:**
- Keepalive:** Interval: 10 s, Restart: 60 s
- Compression:** Disabled
- Renegotiate:** 3600 s

**Security**

- Identity:** Username: [ ], Password: [ ]
- Duplicate CN:**
- Crypto:** aes-256-cbc
- Authentication Hash:** SHA1
- Local Certificate:** client
- CA Certificate:** client
- TLS Auth Key:** ta
- Key Direction:** 1

**Interface**

- IP Address Enabled:**
- IP Address Method:**  static  dynamic

**Callout Boxes:**

- Mode is client as in line 1 of the client.conf file.
- The SSL Type is Layer2 so RIPv2 can announce its routes over the tunnel.
- Protocol is UDP as in line 3 and Port is 1194 as in line 4.
- WeConnect address as in line 4.
- The Crypto setting is aes-256-cbc as in line 12.
- Add the Local and CA Certificates previously uploaded.
- Add the TLS Auth Key and set the direction to 1 as in line 13.
- WeConnect will provide the IP-address for this tunnel end-point so use the dynamic Method.

Buttons: Apply, Cancel

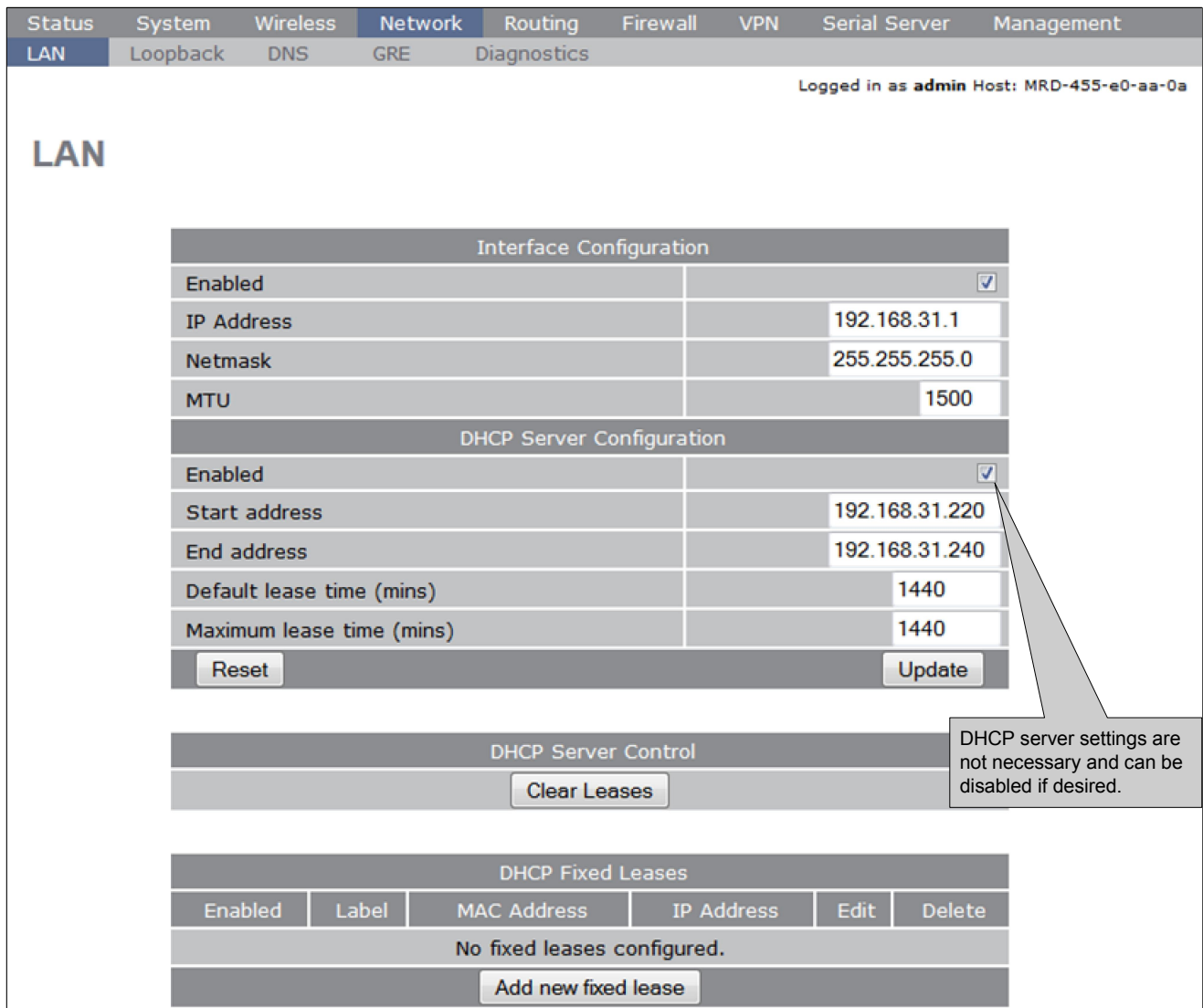


## Prepare MRD Units for Autoprovisioning

1. Setup an Internet connection for the MRD according to the *Getting started* section of the MRD user guide which can be found on the Westermo WEB page [www.westermo.com](http://www.westermo.com).

2. Configure the Device Network of the MRD.  
*Network -> LAN.*

**Please Note! Do not use the 198.18.0.0/16 or 198.19.0.0/16 networks as LAN addresses as these are used by WeConnect.**



The screenshot shows the MRD web interface with the following configuration details:

- Navigation:** Status, System, Wireless, **Network**, Routing, Firewall, VPN, Serial Server, Management.
- Sub-navigation:** LAN, Loopback, DNS, GRE, Diagnostics.
- User Info:** Logged in as admin Host: MRD-455-e0-aa-0a
- Section:** LAN
- Interface Configuration:**
  - Enabled:
  - IP Address: 192.168.31.1
  - Netmask: 255.255.255.0
  - MTU: 1500
- DHCP Server Configuration:**
  - Enabled:
  - Start address: 192.168.31.220
  - End address: 192.168.31.240
  - Default lease time (mins): 1440
  - Maximum lease time (mins): 1440
  - Buttons: Reset, Update
- DHCP Server Control:**
  - Button: Clear Leases
- DHCP Fixed Leases:**
  - Buttons: Enabled, Label, MAC Address, IP Address, Edit, Delete
  - Status: No fixed leases configured.
  - Button: Add new fixed lease

**Note:** A callout box points to the DHCP Server Configuration section, stating: "DHCP server settings are not necessary and can be disabled if desired."

3. Add another Node to the WeConnect portal according to section *Add a WeConnect Node* of this Application Note.



4. Activate the Autoprovisioning function by going to the new WeConnect instance in the VPN menu. *VPN -> WeConnect*.

**WeConnect**

Request WeConnect Configuration

Secure network code: voUL2g2P

Onetime Passcode: 374500

Buttons: Reset, Update

Logged in as admin Host: MRD-455-e0-aa-0a

Callout 1: Add the Secure Network Code and the One Time Password received from the WeConnect Portal.

Callout 2: Start Autoprovisioning by clicking the Update button.

5. The Firewall of the MRD units is enabled by default to protect the WAN interface and to allow traffic from the tunnel to the inside LAN.

**Access Control**

Logged in as admin Host: MRD-455-e0-aa-0a

Denies all incoming traffic from the outside on the WAN interface.

Allows all traffic from the SSL tunnel to the inside LAN.

External Access Control	Incoming Interface					
	WLS		VPN		GRE	
Default policy	Deny		Allow		Deny	
Services	Allow	Port	Allow	Port	Allow	Port
Web Server	<input type="checkbox"/>	80	<input checked="" type="checkbox"/>	80	<input type="checkbox"/>	80
Secure Web Server	<input type="checkbox"/>	443	<input checked="" type="checkbox"/>	443	<input type="checkbox"/>	443
Telnet Server	<input type="checkbox"/>	23	<input checked="" type="checkbox"/>	23	<input type="checkbox"/>	23
SSH	<input type="checkbox"/>	22	<input checked="" type="checkbox"/>	22	<input type="checkbox"/>	22
SNMP	<input type="checkbox"/>	161	<input checked="" type="checkbox"/>	161	<input type="checkbox"/>	161
GRE	<input type="checkbox"/>		<input checked="" type="checkbox"/>		<input type="checkbox"/>	
Dynamic routing	<input type="checkbox"/>		<input checked="" type="checkbox"/>		<input type="checkbox"/>	
DNP3	<input type="checkbox"/>		<input checked="" type="checkbox"/>		<input type="checkbox"/>	
IPsec VPN	<input type="checkbox"/>		<input checked="" type="checkbox"/>		<input type="checkbox"/>	
Serial Server	<input type="checkbox"/>		<input checked="" type="checkbox"/>		<input type="checkbox"/>	
Respond to ICMP (Ping)	<input type="checkbox"/>		<input checked="" type="checkbox"/>		<input type="checkbox"/>	

Buttons: Reset, Update

6. Done!

The Node will now download and install the certificates needed and configuration settings for the SSL VPN tunnel from the WeConnect Provisioning Server. As well as the appropriate routing using RIPv2 to announce the Device Network to WeConnect.

Status System Wireless Network Routing Firewall **VPN** Serial Server Management

IPsec **SSL** WeConnect PPTP & L2TP Certificates

Logged in as admin Host: MRD-455-e0-aa-0a

### SSL VPN

Basic Configuration	
Enabled	<input checked="" type="checkbox"/>
Connection Protocol	UDP
Transport Type	Bridged
Use Static Local Address	<input type="checkbox"/>
Bridge VPN to Lan	<input type="checkbox"/>
Remote address	prod211.weconnect.w
Remote port	1194
Bind to Loopback	<input type="checkbox"/>
Certificate	prod211_cert1345/emailAddress=support@westermo.com

Status System Wireless Network **Routing** Firewall VPN Serial Server Management

Default & Static **Dynamic** VRRP Policy QoS

Logged in as admin Host: MRD-455-e0-aa-0a

### Dynamic Routing



RIP Configuration	
Enabled	<input checked="" type="checkbox"/>
RIP version	v2
Passive	<input type="checkbox"/>
Enabled interfaces	LAN <input checked="" type="checkbox"/> External <input type="checkbox"/> VPN <input checked="" type="checkbox"/> GRE <input type="checkbox"/>
<input type="button" value="Reset"/> <input type="button" value="Update"/>	

Status System Wireless Network Routing Firewall **VPN** Serial Server Management

IPsec SSL WeConnect PPTP & L2TP **Certificates**

Logged in as admin Host: MRD-455-e0-aa-0a

### VPN Certificates

Certificates			
Common Name	Expires	Detail	Delete
prod211_cert1345/emailAddress=support@westermo.com	Tue Aug 26 10:54:28 2025		

Now all Nodes and Clients are added to WeConnect and are visible in the portal. Connectivity is established to all remote sites through WeConnect without any public IP-addresses on the connected equipment.


WNAT-AppNoteUnits 
+

Large map
  Hide map
 

[Show all nodes](#)

Filter nodes when I move the map

Map | Satellite



### Nodes (2) [+ Add node](#)

STATUS	NAME	DATA RECEIVED CURRENT MONTH	DATA SENT CURRENT MONTH
	MRD-455 – HamreWaterIntakePumps	0 B	0 B
	RFIR-227-F4G-T7G-DC – PumpstationVallby	692.56 KB	711.45 KB

[Refresh](#)
1-2 of 2 < >

### Clients (2) [+ Add client](#)

STATUS	NAME	LAST CONNECTED	DATA RECEIVED CURRENT MONTH	DATA SENT CURRENT MONTH
	HP-840-G2 – CentralOfficePC	a minute ago	787.12 KB	938.04 KB
	Samsung_GT-I9505 – MobileClient	a minute ago	35.32 KB	27.60 KB

[Refresh](#)
1-2 of 2 < >

## Identical Networks Setup

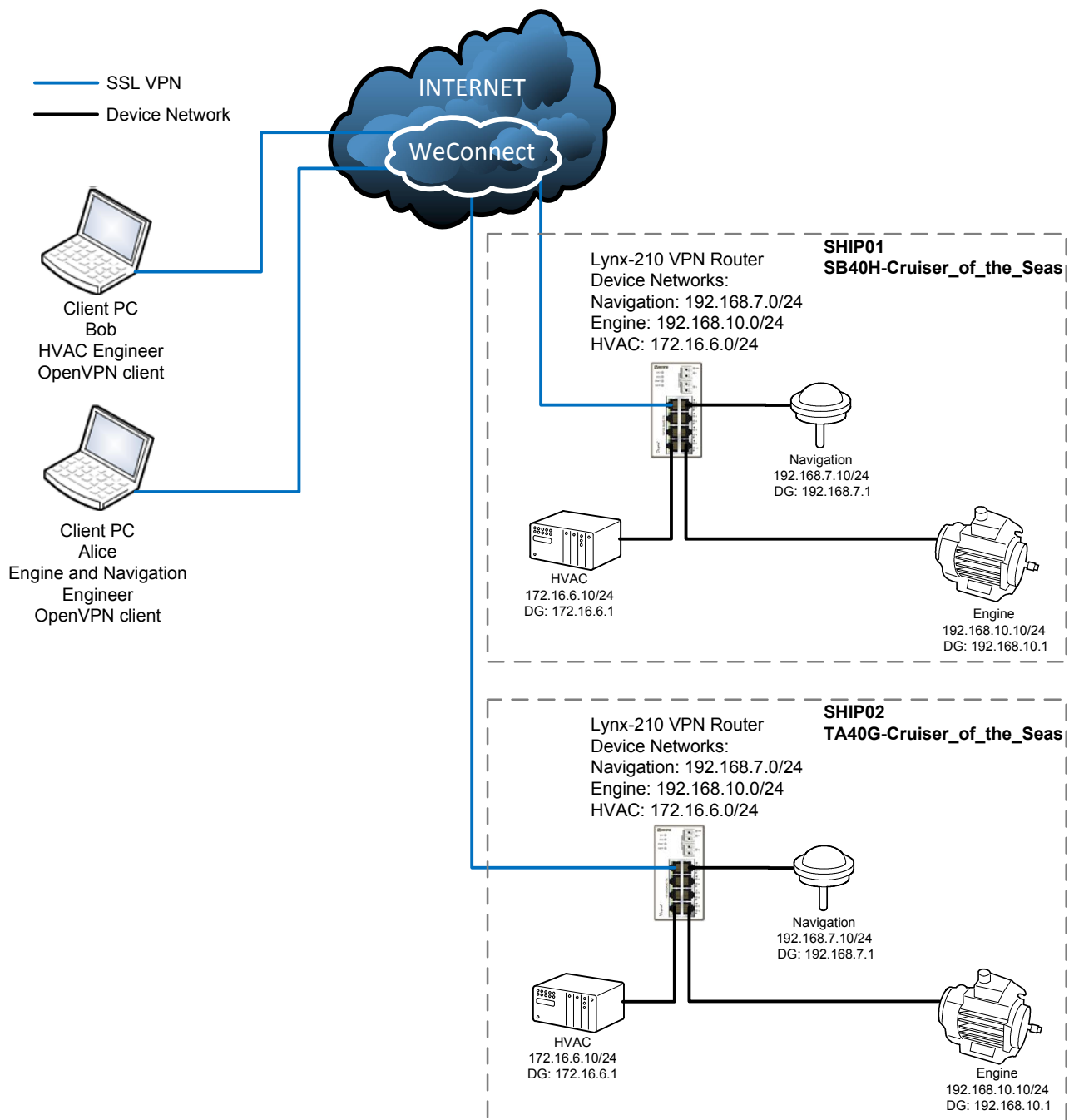
Identical Networks allows all remote sites to use the same LAN subnet address for its Device Network(s).

This is needed when shipping equipment or systems that are configured identically with the same Device Network(s) on all delivered systems.

There is an advanced setting for Identical Networks where roles can be defined.

Because in some systems not all clients are allowed to communicate with all equipment in the network and this is controlled by different roles and which Device Networks these roles are able to access.

This is exemplified with a passenger cruise ship application as shown below.



## Setting it Up

1. Start by adding a new Secure Network in the WeConnect Portal as in sections *Account Administration* and *WeConnect Secure Network Creation*.

### Create Secure network WNAT-AppNote

A secure network represents a group of nodes and clients that share a secure connection. All clients can connect to nodes within the same secure network. [Learn more](#)

**Name**

 Name the Secure Network.

**Network communication mode**

- Many-to-many**  
Nodes can communicate with clients and each other.
- One-to-many**  
Nodes can only communicate with clients and not each other.
- Identical networks**  
Only communication with one node at the time.
- Network(s)**  
  
[Advanced settings \(role based identical network\)](#)

*The network communication mode can not be change after the secure network has been created.*

**3 €** Creating a new secure network will **add 3 tokens** to your monthly cost.


Choose Identical Networks and add the Device Network(s) subnet address(es) to be used by the WeConnect Nodes. One or more subnets can be used.


If more than one Device Network is used, role based identical networks can be enabled by clicking the Advanced settings.

- 2. If no role definition is needed proceed to item 3. Otherwise define the roles needed for the application. In the cruise ship example three different subnets are defined HVAC, Navigation and Engine.

WNAT-IdenticalNetworks

**Network communication mode**

 **Many-to-many**  
Nodes can communicate with clients and each other.


 **One-to-many**  
Nodes can only communicate with clients and not each other.

**Identical networks**  
Only communication with one node at the time.

Network(s)

Advanced settings (role based identical network) ▾

**Roles for this network**



Role name 1	<input type="text" value="HVAC"/>	<input type="button" value="Remove"/>
Network IP	<input type="text" value="172.16.6.0/24"/>	
Role name 2	<input type="text" value="Navigation"/>	<input type="button" value="Remove"/>
Network IP	<input type="text" value="192.168.7.0/24"/>	
Role name 3	<input type="text" value="Engine"/>	<input type="button" value="Remove"/>
Network IP	<input type="text" value="192.168.10.0/24"/>	

If role based identical networks are to be used the Network(s) field do **not** have to be filled in. Otherwise fill in the subnet(s) used in the application.

Define the roles and specify which Device Network it corresponds to.

3. Add clients as in the *Adding Clients* section.

If role based identical networks are configured this is where the roles are defined for each client.

Create client WNAT-AppNote / WNAT-IdenticalNetworks

A client is any kind of device that you want to give access to your group. Once the client is added you will be able to download the license key. [Learn more](#)

Name

Description

Write something that will help you identify the client, what is the purpose of this client or where is it located?

Roles  
 HVAC  Navigation  Engine

1¢ Creating a new client will add 1 token to your monthly cost.

Mark the roles that the client shall have. This will dictate exactly which Device Network the client are allowed to access.  
In the cruise ship example Alice is an Engine and Navigation engineer so she is only allowed to access the Navigation and Engine networks.

Create client WNAT-AppNote / WNAT-IdenticalNetworks

A client is any kind of device that you want to give access to your group. Once the client is added you will be able to download the license key. [Learn more](#)

Name

Description

Write something that will help you identify the client, what is the purpose of this client or where is it located?

Roles  
 HVAC  Navigation  Engine

1¢ Creating a new client will add 1 token to your monthly cost.

Mark the roles that the client shall have. This will dictate exactly which Device Network the client are allowed to access.  
In the cruise ship example Bob is an HVAC engineer so he is only allowed to access the HVAC network.

4. Then add the Nodes as in the *Adding Nodes* section.
5. Finally adapt the firewall for the Device Networks used.

Changes successfully applied. WeOS v4.17.0 | Lynx-210-F2G@Cruiser\_TA40G-Caribbean

## Packet Filter Rules

**Default Forward Policy** Drop ✎

**Filter Rules Enabled** Yes ✎

New Rule

select	Order	Active	Policy	Interface		Destination			Protocol	Log		
				In	Out	Address(es)	Address(es)	Port				
<input type="checkbox"/>	1	✓	allow	lo					icmp	☐	✎	🗑
<input type="checkbox"/>	2	✓	allow	ssl253					icmp	☐	✎	🗑
<input type="checkbox"/>	3	✓	allow	vlan1					icmp	☐	✎	🗑
<input type="checkbox"/>	4	✓	allow	ssl253	vlan10				ANY	☐	✎	🗑
<input type="checkbox"/>	5	✓	allow	vlan10	ssl253				ANY	☐	✎	🗑
<input type="checkbox"/>	6	✓	allow	ssl253	vlan7				ANY	☐	✎	🗑
<input type="checkbox"/>	7	✓	allow	vlan7	ssl253				ANY	☐	✎	🗑
<input type="checkbox"/>	8	✓	allow	ssl253	vlan6				ANY	☐	✎	🗑
<input type="checkbox"/>	9	✓	allow	vlan6	ssl253				ANY	☐	✎	🗑

Selected rules

Select All Move Up ▼ Apply



## Connecting to Device Networks

6. Connecting to the Nodes requires additional input as all Device Networks have the same subnet addresses so the client must distinguish, in the WeConnect Portal, which Node to connect to.

**Please Note!** If role based identical networks are configured the clients are still only allowed to access those Device Networks that are defined by their role(s) for each Node, eventhough they share the same VPN tunnel.

The screenshot displays the 'Nodes (2)' and 'Clients (2)' sections of the WeConnect Portal. The 'Nodes' section lists two nodes with their respective data received and sent for the current month. The 'Clients' section lists two clients, Alice and Bob, with their connection status, last connected time, and data received and sent. Callouts highlight the 'Added Nodes.' and 'Added Clients.' buttons, and a dropdown menu for selecting a node to connect to.

STATUS	NAME	DATA RECEIVED CURRENT MONTH	DATA SENT CURRENT MONTH
	SB40H-Cruiser_of_the_Seas – Mediterranean-Cruiseship_Barcelona	6.36 MB	3.29 MB
	TA40G-Cruiser_of_the_Seas – Carribbean-Cruiseship_Florida	12.43 MB	14.78 MB

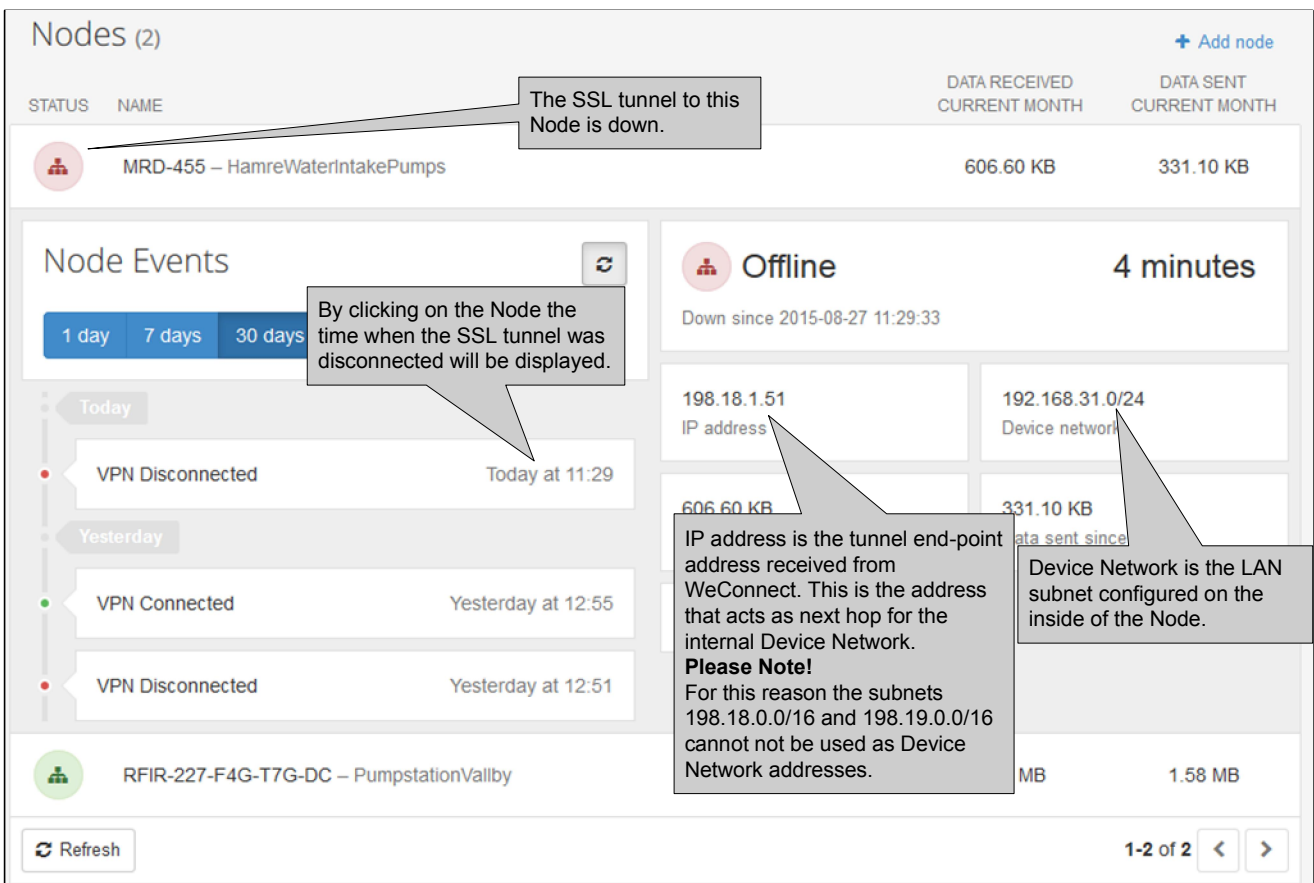
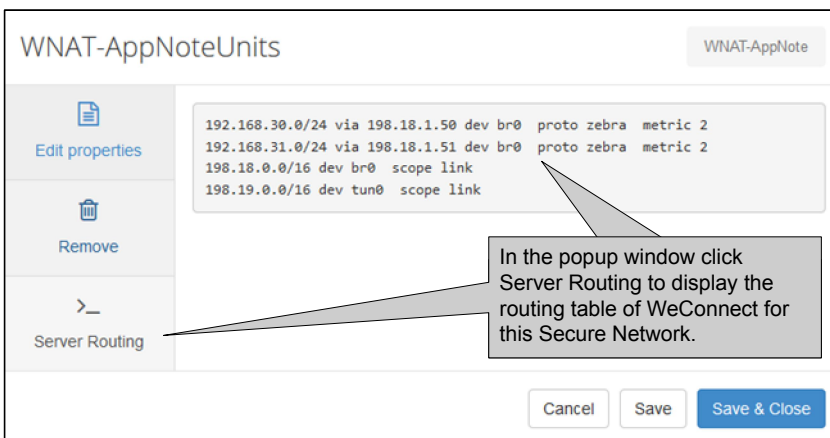
  

STATUS	NAME	LAST CONNECTED	DATA RECEIVED CURRENT MONTH	DATA SENT CURRENT MONTH
	Alice – Ship-Maintenance-Engineer	an hour ago	7.01 MB	6.94 MB
	Bob – HVAC-Engineer	a few seconds ago	0 B	0 B

# Trouble Shooting

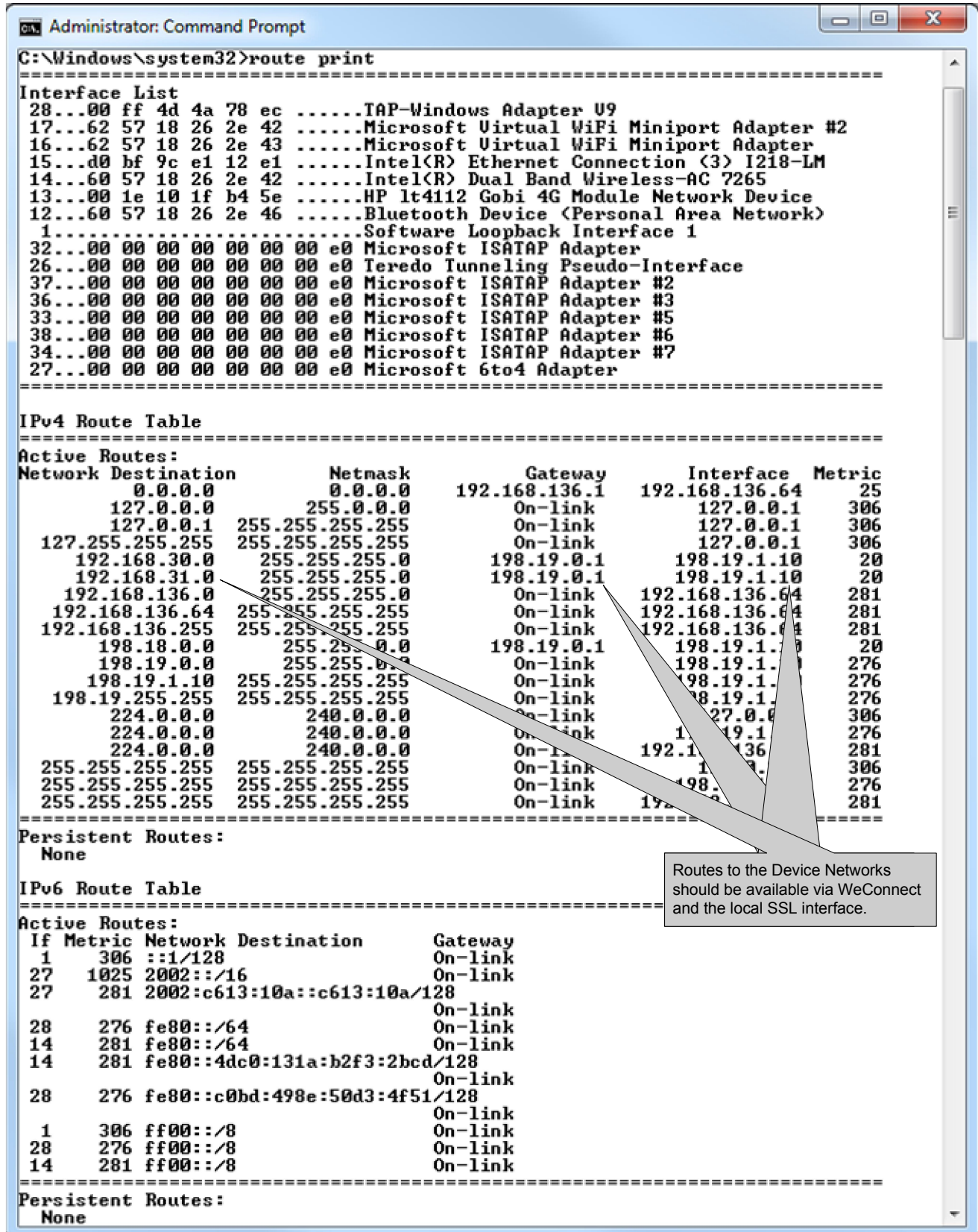
## WeConnect Portal

All connections can easily be monitored in the WeConnect portal.



## WeConnect Clients

Verify connectivity with Device Networks by issuing the *route print* command from the MS Windows Command Prompt.



```

Administrator: Command Prompt
C:\Windows\system32>route print
=====
Interface List
28...00 ff 4d 4a 78 ec .....TAP-Windows Adapter U9
17...62 57 18 26 2e 42 .....Microsoft Virtual WiFi Miniport Adapter #2
16...62 57 18 26 2e 43 .....Microsoft Virtual WiFi Miniport Adapter
15...d0 bf 9c e1 12 e1 .....Intel(R) Ethernet Connection (3) I218-LM
14...60 57 18 26 2e 42 .....Intel(R) Dual Band Wireless-AC 7265
13...00 1e 10 1f b4 5e .....HP lt4112 Gobi 4G Module Network Device
12...60 57 18 26 2e 46 .....Bluetooth Device (Personal Area Network)
 1 .....Software Loopback Interface 1
32...00 00 00 00 00 00 00 e0 Microsoft ISATAP Adapter
26...00 00 00 00 00 00 00 e0 Teredo Tunneling Pseudo-Interface
37...00 00 00 00 00 00 00 e0 Microsoft ISATAP Adapter #2
36...00 00 00 00 00 00 00 e0 Microsoft ISATAP Adapter #3
33...00 00 00 00 00 00 00 e0 Microsoft ISATAP Adapter #5
38...00 00 00 00 00 00 00 e0 Microsoft ISATAP Adapter #6
34...00 00 00 00 00 00 00 e0 Microsoft ISATAP Adapter #7
27...00 00 00 00 00 00 00 e0 Microsoft 6to4 Adapter
=====

IPv4 Route Table
=====
Active Routes:
Network Destination        Netmask          Gateway           Interface         Metric
0.0.0.0                    0.0.0.0          192.168.136.1    192.168.136.64    25
127.0.0.0                  255.0.0.0        On-link          127.0.0.1         306
127.0.0.1                  255.255.255.255 On-link          127.0.0.1         306
127.255.255.255           255.255.255.255 On-link          127.0.0.1         306
192.168.30.0              255.255.255.0    198.19.0.1      198.19.1.10      20
192.168.31.0              255.255.255.0    198.19.0.1      198.19.1.10      20
192.168.136.0             255.255.255.0    On-link          192.168.136.64   281
192.168.136.64            255.255.255.255 On-link          192.168.136.64   281
192.168.136.255          255.255.255.255 On-link          192.168.136.64   281
198.18.0.0                255.255.0.0      198.19.0.1      198.19.1.10      20
198.19.0.0               255.255.0.0      On-link          198.19.1.10      276
198.19.1.10              255.255.255.255 On-link          198.19.1.10      276
198.19.255.255           255.255.255.255 On-link          198.19.1.10      276
224.0.0.0                 240.0.0.0        On-link          192.168.136.64   306
224.0.0.0                 240.0.0.0        On-link          192.168.136.64   276
224.0.0.0                 240.0.0.0        On-link          192.168.136.64   281
255.255.255.255           255.255.255.255 On-link          192.168.136.64   306
255.255.255.255           255.255.255.255 On-link          198.19.1.10      276
255.255.255.255           255.255.255.255 On-link          192.168.136.64   281
=====

Persistent Routes:
None

IPv6 Route Table
=====
Active Routes:
If Metric Network Destination      Gateway
1 306 ::1/128 On-link
27 1025 2002::/16 On-link
27 281 2002:c613:10a::c613:10a/128 On-link
28 276 fe80::/64 On-link
14 281 fe80::/64 On-link
14 281 fe80::4dc0:131a:b2f3:2bcd/128 On-link
28 276 fe80::c0bd:498e:50d3:4f51/128 On-link
1 306 ff00::/8 On-link
28 276 ff00::/8 On-link
14 281 ff00::/8 On-link
=====

Persistent Routes:
None
    
```

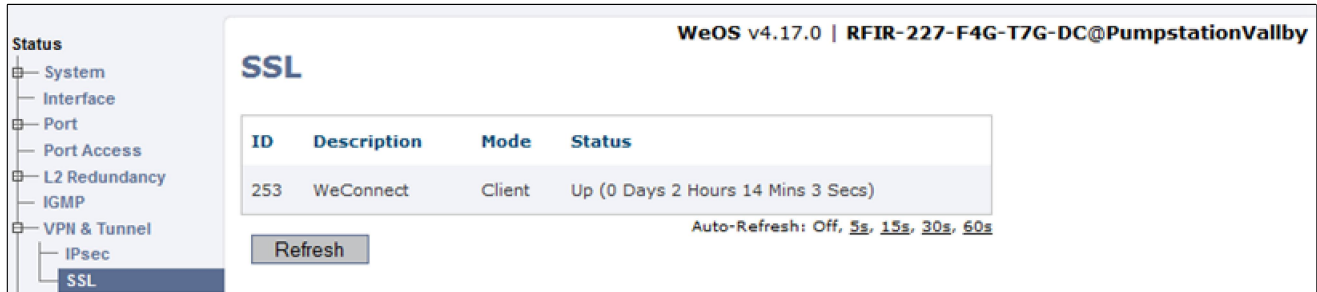
Routes to the Device Networks should be available via WeConnect and the local SSL interface.

## WeConnect Nodes

### WeOS Status Information

Verify functionality by checking the status of the SSL tunnel.

Status -> VPN & Tunnel -> SSL.



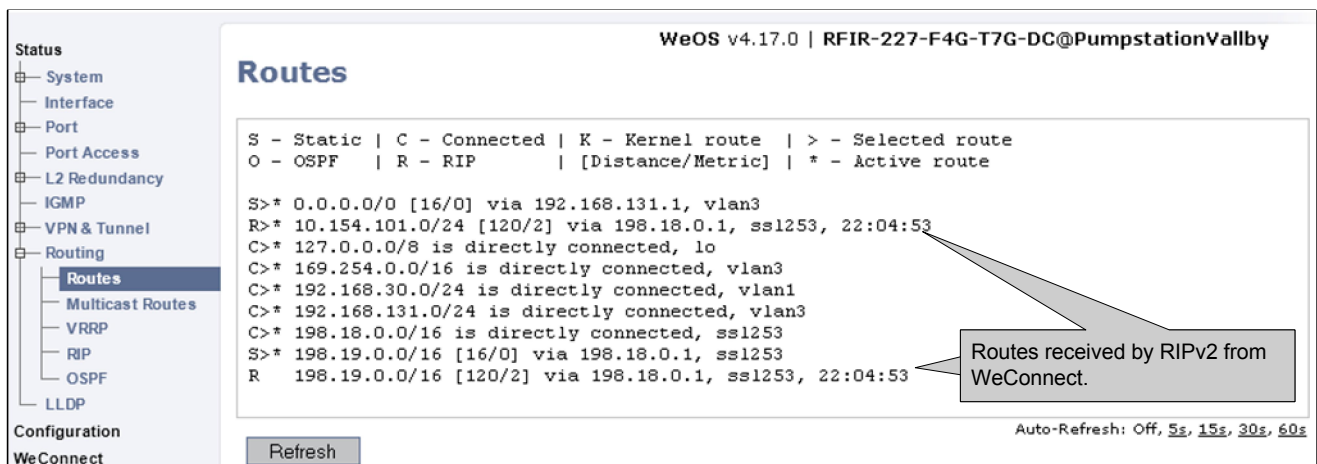
The screenshot shows the WeOS status page for 'RFIR-227-F4G-T7G-DC@PumpstationVallby'. The 'VPN & Tunnel' section is expanded to show 'SSL'. A table displays the status of the SSL tunnel:

ID	Description	Mode	Status
253	WeConnect	Client	Up (0 Days 2 Hours 14 Mins 3 Secs)

Below the table is a 'Refresh' button and an 'Auto-Refresh' option with settings: Off, 5s, 15s, 30s, 60s.

Verify that the proper routes are received from WeConnect.

Status -> Routing -> Routes



The screenshot shows the WeOS status page for 'RFIR-227-F4G-T7G-DC@PumpstationVallby'. The 'Routing' section is expanded to show 'Routes'. The routing table is displayed as follows:

```

S - Static | C - Connected | K - Kernel route | > - Selected route
O - OSPF | R - RIP | [Distance/Metric] | * - Active route

S>* 0.0.0.0/0 [16/0] via 192.168.131.1, vlan3
R>* 10.154.101.0/24 [120/2] via 198.18.0.1, ssl253, 22:04:53
C>* 127.0.0.0/8 is directly connected, lo
C>* 169.254.0.0/16 is directly connected, vlan3
C>* 192.168.30.0/24 is directly connected, vlan1
C>* 192.168.131.0/24 is directly connected, vlan3
C>* 198.18.0.0/16 is directly connected, ssl1253
S>* 198.19.0.0/16 [16/0] via 198.18.0.1, ssl1253
R 198.19.0.0/16 [120/2] via 198.18.0.1, ssl1253, 22:04:53
    
```

A callout box points to the route 'R 198.19.0.0/16 [120/2] via 198.18.0.1, ssl1253, 22:04:53' with the text: 'Routes received by RIPv2 from WeConnect.'

### Problems connecting to the WeConnect provisioning server.

If the auto provisioning server can not be reached this message will be displayed in the WeOS log:

WeConnect download failed with error code: 2

If this occurs make sure that:

- The hostname of the auto provisioning server can be properly resolved.

### Problems establishing the VPN tunnel to WeConnect

If the VPN tunnel to WeConnect can not be established make sure that:

- The hostname of the VPN peer (WeConnect) can be properly resolved.
- UDP port 1194 is allowed out to the Internet from where the Node is located.

## MRD Status Information

Verify functionality by checking the status of the SSL tunnel.  
*Status -> VPN.*

Status	System	Wireless	Network	Routing	Firewall	VPN	Serial Server	Management
Alarms	Wireless	LAN	<b>VPN</b>	GRE	Serial Server	System Log		
Logged in as <b>admin</b> Host: MRD-455-e0-aa-0a								
<b>VPN</b>								
<b>SSL Connection Status</b>								
	<b>Status</b>	<b>Uptime</b>	<b>Local IP</b>	<b>Bytes Tx</b>	<b>Bytes Rx</b>			
	Connected	02:13:33	198.18.1.51	23.24 kB	2.66 kB			

The System Log will show problems with the tunnel establishment.  
 A correct tunnel negotiation is shown below.  
*Status -> System Log.*

```
Aug 26 15:12:05 openvpn[30231]: UDPv4 link local (bound): [undef]:1194
Aug 26 15:12:05 openvpn[30231]: UDPv4 link remote: 52.19.135.38:1194
Aug 26 15:12:08 openvpn[30231]: [server] Peer Connection Initiated with 52.19.135.38:1194
Aug 26 15:12:11 openvpn[30231]: TUN/TAP device tap0 opened
Aug 26 15:12:11 openvpn[30231]: /sbin/ifconfig tap0 198.18.1.51 netmask 255.255.0.0 mtu 1500
                                broadcast 198.18.255.255
Aug 26 15:12:11 openvpn[30231]: /etc/ip-up tap0 1500 1589 198.18.1.51 255.255.0.0 init
Aug 26 15:12:11 openvpn[30231]: Initialization Sequence Completed
```













## Revision history for version 2.0

Revision	Rev by	Revision note	Date
00	ML	Version 2.0, added information on manual WeConnect configuration for WeOS.	181206
01			
02			
03			
04			
05			
06			
07			



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